

# PowerEdge R620



## Technical Guide



This hyper-dense, two-socket, 1U rack server has a large memory footprint and impressive I/O options that make it exceptional for space-sensitive environments.

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# 1 System overview

## Introduction

Designed for extraordinary performance on a wide range of applications, the Dell™ PowerEdge™ R620 rack server is an impressive general-purpose platform that is perfect for data centers with space constraints. With its hyper-dense memory — up to 768GB in a 1U form factor — and powered by the Intel® Xeon® processor E5-2600 and E5-2600 v2 product families, the R620 shines when handling virtualization, high-performance computing (HPC), and workgroup collaboration applications.

## Accomplish more

Pack more computing power into a space-challenged data center with the PowerEdge R620, which offers an exceptionally large memory footprint along with balanced, scalable I/O capabilities, including integrated PCI Express® (PCIe) 3.0 capable expansion slots. With reliability, availability and serviceability (RAS) features like hot-pluggable fans, drives, power supply units (PSUs) and even redundant failsafe hypervisors, the R620 keeps your data center running with rock-steady reliability.

## Dense design for demanding workloads

Virtualization environments demand high memory capacity to maximize the number of virtual machines per server, and the PowerEdge R620 was designed specifically with these environments in mind. The R620 also offers outstanding computational density for HPC application clusters by providing powerful processing capabilities in a compact form factor.

## Tailor your network fabric

The R620's network features allow you to tailor your network throughput to match your application needs, enabling added I/O performance. Dell Select Network Adapters, our flexible NIC technology, let you choose the right network fabric without using up a valuable PCI slot. You can pick speed, technology, vendor, plus other options such as switch independent NIC partitioning, which lets you share and manage bandwidth on 10GbE connections.

## Simplified systems management, without compromise

The Dell OpenManage™ systems management portfolio includes Integrated Dell Remote Access Controller 7 (iDRAC7) with Lifecycle Controller. This embedded feature helps IT administrators manage Dell servers in physical, virtual, local and remote environments, operating in-band or out-of-band, with or without a systems management software agent installed.

OpenManage iDRAC with Lifecycle Controller integrates and connects to leading third-party systems management solutions (such as those from Microsoft, VMware and BMC Software), so users can maintain a single point of control and capitalize on an existing systems management investment. OpenManage simplifies the lifecycle of deploying, updating, monitoring and maintaining Dell PowerEdge servers.

## Key technologies

Table 1 summarizes the newest technologies used in the R620 rack server.

**Table 1. Key technologies**

| New technology                                                      | Detailed description                                                                                                                                                                                                                                                               |
|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Intel Xeon processor E5-2600 and E5-2600 v2 product families</b> | Intel Xeon processor E5-2600 and E-2600 v2 product families have advanced features that deliver exceptional performance and value. See the Processor section for details.                                                                                                          |
| <b>Intel C600 series chipset</b>                                    | The Intel Platform Controller Hub (PCH) chip is implemented on the R620 server.                                                                                                                                                                                                    |
| <b>1866MT/s DDR3 memory</b>                                         | The Intel Xeon processor E5-2600 v2 product family supports 1866MT/s memory. The R620 supports two DIMMs per channel at 1866MT/s with these processors. See the Memory section for details.                                                                                        |
| <b>LRDIMM</b>                                                       | This memory option, load reduced DIMM (LRDIMM), is designed with a buffer chip (or chips) to replace the register to help minimize loading. LRDIMMs can increase overall server system memory capacity and speed. See the Memory section for more information.                     |
| <b>Flexible LOM</b>                                                 | Dell's Select Network Adapter options allow you to customize your LAN port combinations from your choice of controller vendors. See the Networking and PCIe section for details.                                                                                                   |
| <b>Next-generation PERC options</b>                                 | The R620 supports the new PERC controller cards with improved functionality and faster performance. See the Storage section for details.                                                                                                                                           |
| <b>PERC S110 software RAID Solution</b>                             | This new software RAID solution supports RAID 0, 1, 5 and 10; supports maximum of four hot-plug SATA hard drives or SATA solid-state drives. See the Storage section for details.                                                                                                  |
| <b>Express Flash drives</b>                                         | Dell Express Flash PCIe solid-state drives provide fast performance without requiring processor resources or capturing DRAM. The R620 supports up to two Express Flash drives. See the Storage section for details.                                                                |
| <b>iDRAC7 with Lifecycle Controller</b>                             | The new embedded system management solution for Dell servers features hardware and firmware inventory and alerting, in-depth memory alerting, faster performance, a dedicated gigabit port and many more features. See the Dell OpenManage systems management section for details. |
| <b>Internal GPU support</b>                                         | The R620 supports internal graphics processing units (GPUs) for extreme computing power to solve HPC needs. See the Processor section for details.                                                                                                                                 |
| <b>DC power supply</b>                                              | A new 1100W DC power supply option is available for the R620.                                                                                                                                                                                                                      |
| <b>Advanced power management</b>                                    | The R620 supports advanced power monitoring and power capping tools that can help manage power consumption.                                                                                                                                                                        |
| <b>Fresh Air cooling</b>                                            | Dell has tested and validated an integrated data center solution that enables you to operate at higher temperatures or even chiller-less. See the Power, thermal and acoustics section for details.                                                                                |
| <b>Failsafe hypervisors</b>                                         | The internal dual SD module enables Dell's unique Failsafe Virtualization architecture, ensuring uptime by providing failover capability for embedded hypervisors, such as VMware® vSphere® ESXi™. See the Supported virtualization section for details.                           |



## 2 System features

Compared to the previous generation of Dell PowerEdge servers, the R620 has more drive bay options, more PCIe slots, PCIe 3.0, a larger memory footprint, flexible I/O, Express Flash PCIe solid-state drives and advanced system management.

### Comparison of PowerEdge systems

The PowerEdge R620 is a direct replacement for the predecessor R610. Table 2 compares some of the features of the R620 to the R610.

**Table 2. Comparing the PowerEdge R610 to PowerEdge R620**

| Feature                                   | PowerEdge R610                                                                                               | PowerEdge R620                                                                                                                                                                                                                 |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Chassis</b>                            | 1U rack                                                                                                      | 1U rack                                                                                                                                                                                                                        |
| <b>Processors</b>                         | Intel Xeon processors 5500 and 5600 series                                                                   | Intel Xeon processor E5-2600 and E5-2600 v2 product families                                                                                                                                                                   |
| <b>Internal interconnect</b>              | Intel QuickPath Interconnect                                                                                 | Intel QuickPath Interconnect                                                                                                                                                                                                   |
| <b>Memory<sup>1</sup></b>                 | 12 x DDR3 RDIMM and UDIMM<br>Up to 192GB                                                                     | 24 x DDR3 RDIMM, UDIMM, and LRDIMM<br>Up to 768GB                                                                                                                                                                              |
| <b>Hard drive bays (hot plug)</b>         | 6 x 2.5"                                                                                                     | 10 x 2.5"                                                                                                                                                                                                                      |
| <b>RAID controller</b>                    | PERC 6/i, SAS 6/iR, PERC 6/E, H200, H700, H800                                                               | PERC S110, H310, H710, H710P, H810                                                                                                                                                                                             |
| <b>Express Flash drives</b>               | N/A                                                                                                          | Up to 2 Express Flash PCIe SSDs                                                                                                                                                                                                |
| <b>PCI slots</b>                          | 2 PCIe 2.0                                                                                                   | 3 PCIe 3.0                                                                                                                                                                                                                     |
| <b>Embedded NICs</b>                      | 4 x 1Gb with optional TOE                                                                                    | Select Network Adapter: minimum configuration of 4 x 1Gb, 10Gb (optional)                                                                                                                                                      |
| <b>Power supplies</b>                     | Hot-plug, redundant power supply units: 502W, 717W                                                           | Hot-plug, redundant power supply units: 495W, 750W, 1100W, 1100W DC                                                                                                                                                            |
| <b>Dell OpenManage Systems Management</b> | Dell OpenManage Lifecycle Controller 1.x<br>iDRAC6 (Express or Enterprise) with Lifecycle Controller 1.x     | OpenManage Essentials<br>OMSA Agent<br>OpenManage Power Center (requires iDRAC7 Enterprise with Lifecycle Controller)<br>OpenManage Integrations and Connections<br>iDRAC7 Express with Lifecycle Controller (standard option) |
| <b>Support for internal GPU</b>           | No                                                                                                           | Yes (available through CFI or field upgrade only)                                                                                                                                                                              |
| <b>Power efficiency</b>                   | Gold                                                                                                         | Titanium                                                                                                                                                                                                                       |
| <b>Availability</b>                       | Hot-plug drives<br>Hot-plug redundant cooling<br>Hot-plug redundant power supply units<br>Internal SD module | Hot-plug drives<br>Hot-plug redundant cooling<br>Hot-plug redundant power supply units<br>Internal dual SD module                                                                                                              |

<sup>1</sup>GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.



## Specifications

Table 3 summarizes the specifications for each of the PowerEdge R620 features. For the latest information on supported features for the PowerEdge R620, visit [Dell.com/PowerEdge](http://Dell.com/PowerEdge).

**Table 3. Technical specifications**

| Feature                       | PowerEdge R620 technical specification                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                 |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| <b>Form factor</b>            | 1U rack                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                 |
| <b>Processors</b>             | Intel Xeon processor E5-2600 and E5-2600 v2 product families                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                 |
| <b>Processor sockets</b>      | 2 sockets                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                 |
| <b>Internal interconnect</b>  | 2 Intel Quick Path Interconnect (QPI) links: 6.4GT/s, 7.2GT/s, 8.0GT/s                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                 |
| <b>Cache</b>                  | 2.5MB per core; core options: 4, 6, 8, 10, 12                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                 |
| <b>Chipset</b>                | Intel C602                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                 |
| <b>Memory<sup>1</sup></b>     | Up to 768GB (24 DIMM slots): 2GB/4GB/8GB/16GB/32GB DDR3 up to 1866MT/s                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                 |
| <b>PCIe slots</b>             | <b>3 PCIe slots:</b> (10-drive bay configuration is available only with this option) <ul style="list-style-type: none"> <li>Two x16 slots with x16 bandwidth, half-height, half-length</li> <li>One x16 slot with x8 bandwidth, half-height, half-length</li> </ul> or <b>2 PCIe slots:</b> <ul style="list-style-type: none"> <li>One x16 slot with x16 bandwidth, full-height, 3/4 length</li> <li>One x16 slot with x16 bandwidth (or x8 with one processor only), half-height, half-length</li> </ul> |                                                                                                                                 |
| <b>RAID controller</b>        | <b>Internal controllers:</b><br>PERC S110 (SW RAID)<br>PERC H310<br>PERC H710<br>PERC H710P                                                                                                                                                                                                                                                                                                                                                                                                               | <b>External HBAs (RAID):</b><br>PERC H810<br><b>External HBAs (non-RAID):</b><br>6Gbps SAS HBA<br>LSI SAS 9207-8i 6Gb/s SAS     |
| <b>Hard drives (hot-plug)</b> | <b>Drive bay options:</b> <ul style="list-style-type: none"> <li>Up to 4 x 2.5" or</li> <li>Up to 8 x 2.5" or</li> <li>Up to 10 x 2.5" or</li> <li>Up to 4 x 2.5" + 2 x Express Flash</li> </ul>                                                                                                                                                                                                                                                                                                          | <b>Hard drive options:</b><br>2.5" SSD, SAS HDD<br>3.5" SAS HDD, Nearline SAS HDD, SATA HDD<br>Self-encrypting drives available |
| <b>Embedded NIC</b>           | <b>Select Network Adapter options:</b><br>Broadcom <sup>®</sup> 5720 4x1Gb Base-T (default)<br>Intel I350 quad-port 1GbE Base-T (no TOE or iSCSI offload)<br>Intel X540 dual-port 10GbE Base-T with 2 x 1GbE (FCoE capability on 10GbE ports)<br>Broadcom 57800S 2x1Gb + 2x10Gb Base-T<br>Broadcom 57800S 2x1Gb + 2x10Gb SFP+<br>Mellanox <sup>®</sup> ConnectX <sup>®</sup> -3 dual-port 40GbE QSFP+ network adapter<br>Mellanox ConnectX-3 dual-port 10GbE DA/SFP+ network adapter                      |                                                                                                                                 |
| <b>Power supply</b>           | Titanium efficiency 750W AC power supply; auto-ranging Platinum efficiency 495W, 750W or 1100W AC power supply; 1100W DC power supply                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                 |



| Feature                                                                                              | PowerEdge R620 technical specification                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Availability                                                                                         | High-efficiency, hot-plug, redundant power supplies; hot-plug hard drives; TPM; dual internal SD support; hot-plug redundant fans; optional bezel; information tag; ECC memory; interactive LCD screen; extended thermal support; ENERGY STAR <sup>®</sup> compliant; switch independent partitioning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Dell OpenManage Systems Management (Agent-free or with OpenManage Server Administrator [OMSA] Agent) | <ul style="list-style-type: none"> <li>• OpenManage Essentials</li> <li>• OMSA Agent</li> <li>• OpenManage Power Center (requires iDRAC7 Enterprise with Lifecycle Controller)</li> <li>• OpenManage Integrations and Connections: <ul style="list-style-type: none"> <li>&gt; OpenManage Integration Suite for Microsoft<sup>®</sup> System Center</li> <li>&gt; OpenManage Integration for VMware vCenter</li> <li>&gt; Connections for HP<sup>®</sup> Operations Manager, IBM<sup>®</sup> Tivoli<sup>®</sup> Netcool<sup>®</sup> and CA Network and Systems Management</li> </ul> </li> <li>• iDRAC7 Express with Lifecycle Controller (standard option) <ul style="list-style-type: none"> <li>&gt; Upgrade to iDRAC7 Enterprise with Lifecycle Controller</li> <li>&gt; Upgrade to 8GB vFlash media or 16GB vFlash media for iDRAC7 Enterprise with Lifecycle Controller</li> <li>&gt; Trial evaluation available for iDRAC7 Enterprise with Lifecycle Controller</li> </ul> </li> </ul> |
| Rack support                                                                                         | <p>ReadyRails™ sliding rails for tool-less mounting in 4-post racks with square or unthreaded round holes or tooled mounting in 4-post threaded hole racks, with support for optional tool-less cable management arm</p> <p>ReadyRails static rails for tool-less mounting in 4-post racks with square or unthreaded round holes or tooled mounting in 4-post threaded and 2-post (Telco) racks</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Operating systems                                                                                    | <p>Microsoft<sup>®</sup> Windows Server<sup>®</sup> 2012 R2 (includes Hyper-V<sup>®</sup>)</p> <p>Microsoft Windows Server 2012</p> <p>Microsoft Windows Server 2008 R2 SP1, x64 (includes Hyper-V)</p> <p>Microsoft Windows<sup>®</sup> HPC Server 2008</p> <p>Microsoft Windows Small Business Server 2011</p> <p>Novell<sup>®</sup> SUSE<sup>®</sup> Linux<sup>®</sup> Enterprise Server</p> <p>Red Hat<sup>®</sup> Enterprise Linux</p> <p><b>Virtualization options:</b></p> <p>Citrix<sup>®</sup> XenServer<sup>®</sup></p> <p>VMware vSphere ESXi</p> <p>Red Hat Enterprise Virtualization<sup>®</sup></p> <p>For more information on the specific versions and additions, visit <a href="http://Dell.com/OSsupport">Dell.com/OSsupport</a>.</p>                                                                                                                                                                                                                                       |

<sup>1</sup>GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.



### 3 Chassis views and features

The Dell PowerEdge R620 is a 1U rack system with an 8-drive bay or 10-drive bay chassis design. Like the R610, the R620 chassis provides an optional diagnostic LCD, a lockable bezel, a pull-out tray to record system information, and embedded NIC/iDRAC MAC address labels. In response to customer feedback, the vFlash media reader is now accessible on the front of the 8-drive bay chassis for easy access; the vFlash media reader on the 10-drive bay chassis is located on the hard drive backplane.

#### Chassis views

The R620 has two chassis options: an 8-drive bay option or a 10-drive bay option. A chassis cannot be reconfigured or upgraded after point of purchase.

Figure 1 shows the front view of the 8-drive bay chassis with eight 2.5-inch hard drives. Other features on the front panel include an interactive LCD control panel, two USB connectors, a video connector and a vFlash media card slot.

**Figure 1. Eight-drive bay chassis front view without bezel**



Figure 2 shows the front view of the 10-drive bay chassis with ten 2.5-inch hard drives. Other features on the front panel include an LED control panel, mini USB connector and power button.

**Figure 2. 10-drive bay chassis front view without bezel**



Figure 3 shows the optional bezel on the front of an 8-drive bay chassis. The bezel for the 10-drive bay chassis is different than the bezel for the 8-drive bay chassis.

**Figure 3. Eight-drive bay chassis front view with bezel**



Figure 4 shows the R620 back panel of the 8-drive bay chassis. Features on the back panel include the system identification light and button, iDRAC7 Enterprise port (activated only when iDRAC7 Enterprise is enabled), serial connector, video connector, USB connectors, Ethernet connectors, PCIe slots and power supplies. (Not shown is the chassis configuration with three PCIe slots.)

**Figure 4. Eight-drive bay chassis back view**



Figure 5 is an internal view of the R620 8-drive bay system including fans, DIMMs, power supplies, system board and hard drive bays.

**Figure 5. Eight-drive bay chassis internal view**



For additional system views, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).



## Chassis features

Table 4 lists the features for the R620 chassis. For additional information, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).

**Table 4. Chassis features**

| Feature                             | Description                                                                                                                                                                                                                     |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Power button</b>                 | ACPI-complaint power button with an integrated green power LED                                                                                                                                                                  |
| <b>Front bezel</b>                  | Covers the system's front-loading hard drives; can be locked to prevent hard drives from being removed                                                                                                                          |
| <b>NMI button</b>                   | Recessed non-maskable interrupt (NMI) button used to troubleshoot software and device driver errors; use only if directed to do so by qualified support personnel or by the operating system's documentation                    |
| <b>System identification button</b> | Buttons on the back and front of a system to help identify the unit in a data center environment                                                                                                                                |
| <b>Hard drive activity LED</b>      | Indicates the status and activity                                                                                                                                                                                               |
| <b>Hard drives</b>                  | Up to ten 2.5-inch drives                                                                                                                                                                                                       |
| <b>USB connectors</b>               | 8-drive bay chassis: 2 on front, 2 on back, 1 internal<br>10-drive bay chassis: 1 mini on front, 2 on back, 1 internal                                                                                                          |
| <b>vFlash media reader</b>          | Activated when iDRAC7 Enterprise is enabled; located on 8-drive bay front panel and inside the 10-drive bay chassis on the hard drive backplane                                                                                 |
| <b>Information tag</b>              | Slide-out label panel for recording system information                                                                                                                                                                          |
| <b>Video connector</b>              | Connects a monitor to the system                                                                                                                                                                                                |
| <b>LCD control panel</b>            | 8-drive bay chassis only; displays system ID, status information, and system error messages; two navigation buttons to scroll through the menu on the LCD and one select button                                                 |
| <b>Diagnostic LED</b>               | 10-drive bay chassis only; displays error status during system startup                                                                                                                                                          |
| <b>Optical drive</b>                | Optional ultra-slim (9.5mm) SATA DVD drive or DVD+RW drive                                                                                                                                                                      |
| <b>Tape drive</b>                   | Optional external tape drive through the SAS 6Gbps HBA                                                                                                                                                                          |
| <b>Power supply units</b>           | Supplies power to the system                                                                                                                                                                                                    |
| <b>Power supply indicators</b>      | Indicates whether system has power                                                                                                                                                                                              |
| <b>NIC indicators</b>               | Indicates network activity and status                                                                                                                                                                                           |
| <b>PCIe expansion card slots</b>    | Connects up to three PCIe expansion cards                                                                                                                                                                                       |
| <b>Ethernet connectors</b>          | Choices of network connectors through the Select Network Adapter                                                                                                                                                                |
| <b>Serial connector</b>             | Connects system to serial device and for console redirect                                                                                                                                                                       |
| <b>iDRAC7 Enterprise port</b>       | Dedicated management port for optional iDRAC7 Enterprise                                                                                                                                                                        |
| <b>Quick Resource Locator (QRL)</b> | This code on the chassis can be scanned by a smartphone application to access additional information and resources for the server, including videos, reference materials, service tag information and Dell contact information. |



## Front control panels

### Eight-drive bay chassis

The R620 LCD control panel is located on the front of the eight-drive bay chassis as shown in Figure 6. For more information about the LCD control panel, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).

**Figure 6. LCD control panel for 8-drive bay chassis**



### 10-drive bay chassis

The LED panel for the 10-drive bay chassis includes the power button, NMI button, system ID light, mini USB connector and a diagnostic LED. For more information on the diagnostic LEDs, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).

## Quick Resource Locator

Dell PowerEdge 12<sup>th</sup> generation servers offers a Quick Resource Locator (QRL) — a model-specific Quick Response (QR) code that is located inside the R620 chassis cover (see Figure 7). Use your smartphone to access the Dell QRL app to learn more about the server.

**Figure 7. QRL code inside chassis cover**



This QRL code allows you to:

- View step-by-step videos, including overviews of system internals and externals, as well as detailed, concise, task-oriented videos and installation wizards
- Locate reference materials, including searchable owner's manual content, LCD diagnostics, and an electrical overview
- Look up your service tag so you can quickly gain access to your specific hardware configuration info and warranty information
- Contact Dell directly (by link) to get in touch with technical support and sales teams and provide feedback to Dell

These codes provide an easy way to retrieve the critical support information you need when you need it, making you more efficient and effective in managing your hardware.



## Security features

The latest generation of PowerEdge servers has the features listed in Table 5 to help ensure the security of your data center.

**Table 5. Security features**

| Security feature          | Description                                                                                                                                                                                                                                                                                                                                                            |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cover latch</b>        | A tooled latch is integrated in the side cover to secure it to the rack chassis.                                                                                                                                                                                                                                                                                       |
| <b>Bezel</b>              | An option metal bezel is mounted to the chassis front to provide the Dell ID. A lock on the bezel is used to protect un-authorized access to hard drives. System status is viewable on the LCD screen when the bezel is installed.                                                                                                                                     |
| <b>TPM</b>                | The Trusted Platform Module (TPM) is used to generate/store keys, protect/authenticate passwords, and create/store digital certificates. It also supports the Intel Xeon TXT functionality. TPM can also be used to enable the BitLocker™ hard drive encryption feature in Windows Server 2008. TPM 1.2 is supported. No TPM version is available for China or Russia. |
| <b>Power-off security</b> | BIOS has the ability to disable the power button function.                                                                                                                                                                                                                                                                                                             |
| <b>Intrusion alert</b>    | An internal switch is used to detect chassis intrusion.                                                                                                                                                                                                                                                                                                                |
| <b>Secure mode</b>        | BIOS has the ability to enter a secure boot mode through system setup. This mode includes the option to lock out the power and NMI switches on the control panel or set up a system password.                                                                                                                                                                          |



## 4 Processor

The Dell PowerEdge R620 server features the exceptional performance, value and power efficiency of the Intel Xeon processor E5-2600 v2 product family. With up to 12 cores and 30MB cache, E5-2600 v2 processors have the capacity to deliver performance gains of up to 40% over previous-generation E5-2600 processors. No matter your constraint — floor space, power or budget — E5-2600 v2 processors can help you achieve more computational horsepower, in the same footprint, with better security and power efficiency.

### Processor features

The Intel Xeon processor E5-2600 v2 product family has powerful new features and improves upon many of the capabilities of the predecessor Intel Xeon processor E5-2600 series:

- With up to four additional cores, 10MB more cache and a 17% increase in memory speeds, E5-2600 v2 processors may boost performance by up to 40% in Dell PowerEdge server platforms.
- Support for DDR3 1866MT/s memory provides faster connections throughout the system.
- Up to 24 DIMM slots and support for up to 32GB DIMMs enable memory capacity of 768GB. Dell's exclusive Fault Resilient Memory technology provides a protected memory zone for a hypervisor without consuming half of the total RAM in the system.
- In combination with Fault Resilient Memory, E5-2600 v2 processors offer Failsafe Virtualization for unsurpassed industry protection for virtual machines.
- Intel Secure Key and Intel OS Guard deliver faster and more secure encryption.
- Advanced Programmable Interrupt Controller virtualization (APICv) improves virtualization performance by reducing virtual machine (VM) exits, thereby reducing overhead required to service every APIC interrupt.
- Intel Integrated PCI Express 3.0 provides up to 40 lanes per socket.
- Intel Turbo Boost Technology 2.0 delivers up to double the boost of the previous generation turbo technology.
- Dell Processor Acceleration Technology (DPAT), enabled through the BIOS, minimizes transition duration when the processor functions in turbo mode, thereby decreasing jitter and allowing for lesser latency.
- Intel Data Direct I/O (DDIO) allows I/O traffic to skip the main system memory and be directed straight to the processor cache, which can provide a significant reduction in latency as well as allowing memory to remain in a low-power state.
- Intel Advanced Vector Extensions offer up to double the floating point operations per clock cycle by doubling the length of registers, which can be useful in the large-number calculations that are integral to many technical, financial and scientific computing problems.

For more information on Intel Xeon processor E5-2600 and E5-2600 v2 product families, visit [Intel.com](http://Intel.com).

### Supported processors

The R620 supports up to two processors with up to 12 cores per processor. Table 6 lists the Intel Xeon processors supported by the PowerEdge R620. For the latest information on supported processors, visit [Dell.com/PowerEdge](http://Dell.com/PowerEdge).



**Table 6. Supported processors**

| Model                         | Speed  | Cache | QPI     | Cores | Turbo | TDP  |
|-------------------------------|--------|-------|---------|-------|-------|------|
| <b>E5-2697 v2</b>             | 2.7GHz | 30M   | 8.0GT/s | 12    | Yes   | 130W |
| <b>E5-2695 v2</b>             | 2.4GHz | 30M   | 8.0GT/s | 12    | Yes   | 115W |
| <b>E5-2690<sup>1</sup></b>    | 2.9GHz | 20M   | 8.0GT/s | 8     | Yes   | 135W |
| <b>E5-2690 v2<sup>1</sup></b> | 3.0GHz | 20M   | 8.0GT/s | 10    | Yes   | 130W |
| <b>E5-2680</b>                | 2.7GHz | 20M   | 8.0GT/s | 8     | Yes   | 130W |
| <b>E5-2680 v2</b>             | 2.8GHz | 25M   | 8.0GT/s | 10    | Yes   | 115W |
| <b>E5-2670<sup>1</sup></b>    | 2.6GHz | 20M   | 8.0GT/s | 8     | Yes   | 115W |
| <b>E5-2670 v2</b>             | 2.5GHz | 25M   | 8.0GT/s | 10    | Yes   | 115W |
| <b>E5-2665</b>                | 2.4GHz | 20M   | 8.0GT/s | 8     | Yes   | 115W |
| <b>E5-2667</b>                | 2.6GHz | 15M   | 8.0GT/s | 6     | Yes   | 130W |
| <b>E5-2667 v2</b>             | 3.0GHz | 20M   | 8.0GT/s | 8     | Yes   | 130W |
| <b>E5-2660<sup>1</sup></b>    | 2.2GHz | 20M   | 8.0GT/s | 8     | Yes   | 95W  |
| <b>E5-2660 v2</b>             | 2.2GHz | 25M   | 8.0GT/s | 10    | Yes   | 95W  |
| <b>E5-2650L</b>               | 1.8GHz | 20M   | 7.2GT/s | 8     | Yes   | 70W  |
| <b>E5-2650L v2</b>            | 1.7GHz | 25M   | 8.0GT/s | 10    | Yes   | 60W  |
| <b>E5-2650</b>                | 2.0GHz | 20M   | 8.0GT/s | 8     | Yes   | 95W  |
| <b>E5-2650 v2</b>             | 2.6GHz | 20M   | 8.0GT/s | 8     | Yes   | 95W  |
| <b>E5-2643</b>                | 3.3GHz | 10M   | 8.0GT/s | 4     | Yes   | 130W |
| <b>E5-2643 v2</b>             | 3.3GHz | 15M   | 8.0GT/s | 6     | Yes   | 130W |
| <b>E5-2640<sup>1</sup></b>    | 2.5GHz | 15M   | 7.2GT/s | 6     | Yes   | 95W  |
| <b>E5-2640 v2</b>             | 2.0GHz | 20M   | 7.2GT/s | 8     | Yes   | 95W  |
| <b>E5-2637</b>                | 3.0GHz | 5M    | 8.0GT/s | 2     | Yes   | 80W  |
| <b>E5-2637 v2</b>             | 3.5GHz | 10M   | 8.0GT/s | 4     | Yes   | 130W |
| <b>E5-2630</b>                | 2.3GHz | 15M   | 7.2GT/s | 6     | Yes   | 95W  |
| <b>E5-2630 v2</b>             | 2.6GHz | 20M   | 7.2GT/s | 6     | Yes   | 80W  |
| <b>E5-2630L<sup>1</sup></b>   | 2.0GHz | 15M   | 7.2GT/s | 6     | Yes   | 60W  |
| <b>E5-2630L v2</b>            | 2.4GHz | 15M   | 7.2GT/s | 6     | Yes   | 60W  |
| <b>E5-2620<sup>1</sup></b>    | 2.0GHz | 15M   | 7.2GT/s | 6     | Yes   | 95W  |
| <b>E5-2620 v2</b>             | 2.1GHz | 15M   | 7.2GT/s | 6     | Yes   | 80W  |
| <b>E5-2609<sup>1</sup></b>    | 2.4GHz | 10M   | 6.4GT/s | 4     | No    | 80W  |
| <b>E5-2609 v2</b>             | 2.5GHz | 10M   | 6.4GT/s | 4     | No    | 80W  |



| Model             | Speed  | Cache | QPI     | Cores | Turbo | TDP |
|-------------------|--------|-------|---------|-------|-------|-----|
| <b>E5-2603</b>    | 1.8GHz | 10M   | 6.4GT/s | 4     | No    | 80W |
| <b>E5-2603 v2</b> | 1.8GHz | 10M   | 6.4GT/s | 4     | No    | 80W |

<sup>1</sup>Model available for the life of the system.

For information on processor installation and configuration, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).

## GPU support

The R620 supports graphics processing unit (GPU) technology, which can provide accelerated performance for a variety of applications, including virtual desktop infrastructure (VDI) and HPC implementations.

### Internal GPU support

The R620 supports a 75W GPU card. The GPU card can support up to 1GB of dedicated GDDR5 memory and is actively cooled. An internal GPU is available through certified factory installation (CFI) or field upgrade only. For a list of supported GPUs, see Table 7.

**Table 7. GPU cards supported**

| GPU card                    | Width  | Power consumption |
|-----------------------------|--------|-------------------|
| <b>NVIDIA® Quadro® 2000</b> | Single | 62W               |
| <b>NVIDIA Quadro 600</b>    | Single | 39W               |
| <b>ATI™ FirePro™ V5800</b>  | Single | 75W               |

**Note:** With an internal GPU or a ¾ length PCIe card, the R620 cannot support a 10Gb Dell Select Network Adapter (NDC) or any mini-type PERC. An adapter-type PERC is required with an internal GPU configuration.

### External GPU support

The R620 can connect to the PowerEdge C410x through an iPass cable. The NVIDIA HIC requires one x16 PCIe slot.

### Operating system support for GPUs

Some operating systems have not been validated to support GPUs. See Table 25 and Table 26 for more information on operating system support of GPUs.

## Chipset

The Intel C602 chipset is implemented on the PowerEdge R620. For more information, visit [Intel.com](http://Intel.com).



## 5 Memory

More memory options are available than ever before with the Dell PowerEdge R620 — greater capacities, higher frequencies and more flexibility. The R620 supports up to 768GB of memory (24 DIMMs) and speeds up to 1866MT/s, providing high performance in a variety of applications. High memory density means there is no compromise when it comes to virtualization.

Increase your uptime and reduce data loss due to Dell's focus on reliability, availability and serviceability (RAS) features. RAS aids in the rapid and accurate diagnosis of faults which require service, increasing your memory reliability. System uptime is reinforced with RAS features like memory mirroring, sparing and many others.

In addition to supporting existing unbuffered DIMMs (UDIMM) and registered DIMMs (RDIMM), the R620 supports load-reduced DIMMs (LRDIMMs), which use a buffer to reduce memory loading and provide greater density, allowing for the maximum platform memory capacity.

### Supported memory

Table 8 lists the memory technologies supported by the R620.

**Table 8. Memory technologies supported**

| Feature                           | UDIMM                        | RDIMM                  | LRDIMM           |
|-----------------------------------|------------------------------|------------------------|------------------|
| Register                          | No                           | Yes                    | Yes              |
| Buffer                            | No                           | No                     | Yes              |
| Frequencies*                      | 1600MT/s                     | 1333, 1600 or 1866MT/s | 1600 or 1866MT/s |
| Ranks supported                   | 1                            | 1, 2 or 4              | 4                |
| Capacity per DIMM                 | 4GB                          | 4, 8, 16, or 32GB      | 32GB             |
| Maximum DIMMs per channel         | 2                            | 3                      | 3                |
| DRAM technology                   | x8                           | x4 or x8               | x4               |
| Temperature sensor                | Yes                          | Yes                    | Yes              |
| Error Correction Code (ECC)       | Yes                          | Yes                    | Yes              |
| Single Device Disable Code (SDDC) | Yes (with advanced ECC mode) | Yes                    | Yes              |
| Address parity                    | Yes                          | Yes                    | Yes              |

\*Although the R720 and R720xd support DIMM speeds lower than 1600MT/s, you can only purchase these systems with DIMM speeds of 1600MT/s and 1866MT/s on [Dell.com/PowerEdge](http://Dell.com/PowerEdge).



Table 9 lists the DIMMs supported by the R620. For the latest information on supported memory, visit [Dell.com/PowerEdge](http://Dell.com/PowerEdge).

**Table 9. DIMMs supported**

| Capacity (GB) | Speed (MT/s) | Type   | Ranks per DIMM | Data width | SDDC support | Voltage |
|---------------|--------------|--------|----------------|------------|--------------|---------|
| 4             | 1866         | RDIMM  | 1              | X8         | Advanced ECC | 1.5     |
| 4             | 1600         | RDIMM  | 1              | x8         | Advanced ECC | 1.35    |
| 4             | 1600         | UDIMM  | 1              | X8         | Advanced ECC | 1.35    |
| 8             | 1866         | RDIMM  | 1              | x4         | All modes    | 1.5     |
| 8             | 1600         | RDIMM  | 1              | x4         | All modes    | 1.35    |
| 16            | 1866         | RDIMM  | 2              | x4         | All modes    | 1.5     |
| 16            | 1600         | RDIMM  | 2              | x4         | All modes    | 1.35    |
| 32            | 1866         | LRDIMM | 4              | x4         | All modes    | 1.5     |
| 32            | 1600         | LRDIMM | 4              | x4         | All modes    | 1.35    |
| 32            | 1333         | RDIMM  | 4              | x4         | All modes    | 1.35    |

## Memory configurations

The R620 server supports flexible memory configurations ranging from capacities of 4GB to 768GB. The system supports up to 12 DIMMs per processor (up to 24 DIMMs in a dual-processor configuration). The R620 has four memory channels per processor, with each channel supporting up to three DIMMs.

The R620 supports a flexible memory configuration, according to these basic rules:

- Speed: If DIMMs of different speeds are mixed, all channels across all processors operate at the slowest DIMM's common frequency.
- DIMM type: Only one type of DIMM is allowed per system: UDIMM, RDIMM or LRDIMM. These types cannot be mixed.

The following additional memory population guidelines apply to the R620:

- Up to two quad-rank (QR) DIMMs and up to three dual-rank (DR) or single-rank (SR) DIMMs may be populated per channel. Although an LRDIMM is physically a QR DIMM, logic on the LRDIMM can make it appear as a DR DIMM to the system, allowing up to three LDRIMMs per channel.
- DIMMs must be installed in each channel, starting with the DIMM farthest from the processor.
- DIMMs should be installed with largest rank count to smallest. For example, if DR DIMMS are mixed with SR DIMMS, DR DIMMS should be placed in the lowest DIMM slots, followed by the SR DIMMS.

For more information on memory configuration, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).

## Memory speed

The R620 supports memory speeds of up to 1866MT/s, depending on the DIMM types installed and the configuration. The loading within a channel significantly affects memory speed.



Table 10 illustrates the maximum achievable speed of the Intel Xeon processor E5-2600 and E5-2600 v2 product families based on memory loads.

- Green boxes are defaults for performance per watt
- White boxes (with lower voltage) can save power but will run at slower speeds
- White boxes (with higher voltage) can be custom configured in the bios

**Table 10. Memory speed capabilities**

| DIMM type     | DIMM rank | Intel Xeon processor E5-2600 and E5-2600 v2 product families<br>DIMMs per channel (DPC) |      |       |      |       |       |
|---------------|-----------|-----------------------------------------------------------------------------------------|------|-------|------|-------|-------|
|               |           | 1 DPC                                                                                   |      | 2 DPC |      | 3 DPC |       |
|               |           | 1.35V                                                                                   | 1.5V | 1.35V | 1.5V | 1.35V | 1.5V  |
| <b>RDIMM</b>  | 1R/2R     |                                                                                         | 1866 |       | 1866 |       | 1333  |
| <b>RDIMM</b>  | 1R/2R     | 1600                                                                                    | 1600 | 1600  | 1600 | 1066  | 1333  |
| <b>UDIMM</b>  | 1R/2R     | 1600                                                                                    | 1600 | 1600  | 1600 |       |       |
| <b>RDIMM</b>  | 4R        | 1066                                                                                    | 1333 | 1066  | 1066 |       |       |
| <b>LRDIMM</b> | 4R        |                                                                                         | 1866 |       | 1600 |       | 1333* |
| <b>LRDIMM</b> | 4R        | 1600                                                                                    | 1600 | 1600  | 1600 | 1066  | 1333* |

\*For PowerEdge T620, the speed will clock down to 1066MT/s.

## Memory RAS features

Reliability, availability and serviceability (RAS) features help keep the system online and operational without significant impact to performance, and can decrease data loss and crashing due to errors. RAS aids in rapid, accurate diagnosis of faults which require service. Table 11 describes the RAS features supported on the R620.

**Table 11. Memory RAS features**

| Feature                                         | Description                                                                                                                                                                                                                      |
|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Dense configuration optimized profile</b>    | Increased memory reliability can result from this selectable platform profile, which adjusts parameters to reduce faults regarding refresh rates, speed, temperature and voltage.                                                |
| <b>Memory demand and patrol scrubbing</b>       | Demand scrubbing is the ability to write corrected data back to the memory once a correctable error is detected on a read transaction.<br>Patrol scrubbing proactively searches the system memory, repairing correctable errors. |
| <b>Recovery from single DRAM device failure</b> | Recovery from Single DRAM Device Failure (SDDC) provides error checking and correction that protects against any single memory chip failure as well as multi-bit errors from any portion of a single memory chip.                |
| <b>Failed DIMM isolation</b>                    | This feature provides the ability to identify a specific failing DIMM channel pair, thereby enabling the user to replace only the failed DIMM pair.                                                                              |



| Feature                                 | Description                                                                                                                                                                                                                                             |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Memory mirroring: intra-socket</b>   | Memory mirroring is a method of keeping a duplicate (secondary or mirrored) copy of the contents of memory as a redundant backup for use if the primary memory fails. The mirrored copy of the memory is stored in memory of the same processor socket. |
| <b>Memory address parity protection</b> | This feature provides the ability to detect transient errors on the address lines of the DDR channel.                                                                                                                                                   |
| <b>Memory sparing (rank)</b>            | Memory sparing allocates one rank per channel as a spare. If excessive correctable errors occur in a rank or channel, it is moved to the spare area while the operating system is running to prevent the error from causing an uncorrectable failure.   |
| <b>Memory thermal throttling</b>        | This feature helps to optimize power/performance and can also be used to prevent DIMMs from overheating.                                                                                                                                                |

For information on memory mirroring and sparing configurations, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).



## 6 Storage

With comprehensive storage options, the Dell PowerEdge R620 offers a choice of drive types, internal and external storage controllers, and different chassis and backplane options for a varied numbers of drives.

Features such as Express Flash PCIe solid-state drives and CacheCade provide accelerated performance over previous technologies. Express Flash drives use PCIe lanes to connect directly to the processor and chipset, and are easily accessible through the hot-plug drive bay. CacheCade uses Dell PERC storage controllers to accelerate performance over hard drives or traditional solid-state drives (SSDs).

### Internal storage

With the 8-drive bay or 10-drive bay chassis options, the R620 supports four different internal storage options:

- 4 x 2.5-inch drives
- 4 x 2.5-inch drives plus 2 x 2.5-inch Express Flash PCIe SSDs
- 8 x 2.5-inch drives
- 10 x 2.5-inch drives

**Note:** A system cannot be upgraded or reconfigured after point of purchase.

### Supported hard drives

The R620 supports up to ten 2.5-inch hard drives or solid state drives. Table 12 lists more information about these drives. For additional information, see [Dell.com/PowerEdge](http://Dell.com/PowerEdge).

**Table 12. Supported hard drives**

| Form factor | Type         | Speed (rpm) | Capacities                  |
|-------------|--------------|-------------|-----------------------------|
| 2.5"        | SATA         | 7.2K        | 250GB, 500GB, 1TB           |
|             | Nearline SAS | 7.2K        | 500GB, 1TB*                 |
|             | SAS          | 10K         | 300GB, 600GB, 900GB*, 1.2TB |
|             | SAS          | 15K         | 146GB, 300GB*               |
|             | SAS SSD      | N/A         | 200GB, 400GB                |
|             | SATA SSD     | N/A         | 100GB, 200GB, 400GB,        |
|             | PCIe SSD     | N/A         | 175GB, 350GB, 700GB, 1.4TB  |

\*SED available



## Express Flash drives

Express Flash drives use PCIe and SSD technologies to provide performance, scalability and optimal serviceability. Accelerated performance with high IOPs is made possible without requiring processor resources or capturing DRAM. Express Flash drives also use a standardized 2.5-inch hot-plug form factor that saves critical PCIe slot space by moving drives from the back to the front of the system and allows a common management process for all drives.

The PowerEdge R620 has an option to support up to two 2.5-inch, hot-plug Express Flash drives with capacities of 175GB or 350GB.

## External storage

The R620 supports the external storage devices types listed in Table 13. For more information, see [Dell.com/Storage](http://Dell.com/Storage).

**Table 13. External storage device types**

| Device type                       | Description                                                                                                                     |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| <b>External tape</b>              | Supports connection to external USB tape products (supports boot from PowerVault™ RD1000)                                       |
|                                   | Supports connection to external SAS tape products                                                                               |
|                                   | Supports connection to external FC tape products                                                                                |
|                                   | Supports connection to external SCSI* tape products (legacy support only)                                                       |
|                                   | Supports connection to external iSCSI tape products                                                                             |
| <b>NAS/IDM appliance software</b> | Supports the NAS software stack                                                                                                 |
| <b>PowerVault NAS</b>             | Supports connection to current PowerVault NAS products                                                                          |
| <b>PowerVault DAS</b>             | Supports connection to current PowerVault DAS (including JBOD and RBOD enclosures) products                                     |
| <b>PowerVault SAN</b>             | Supports connection to current PowerVault SAN (including EqualLogic™ iSCSI, Dell EMC arrays, and JBOD disk enclosures) products |
| <b>PowerVault IDM</b>             | Supports connection to current PowerVault IDM (archive solutions, deduplication, B2D and data protection appliances) products   |

\*No SCSI HBA support for R620



Table 14 lists the external storage options for the R620. For more information, see [Dell.com/Storage](http://Dell.com/Storage).

**Table 14. External storage options**

| Device type                 | Description                                        |
|-----------------------------|----------------------------------------------------|
| <b>Disk storage options</b> | Dell EqualLogic PS6000 Series                      |
|                             | Dell EqualLogic PS5000 Series                      |
|                             | Dell EqualLogic PS4000 Series                      |
|                             | Dell PowerVault RD1000 disk-based backup system    |
|                             | Dell PowerVault MD3200 Modular Disk Storage Array  |
|                             | Dell PowerVault MD3200i iSCSI Disk Storage Array   |
|                             | Dell PowerVault MD1120 SAS external storage system |
| <b>Dell EMC products</b>    | Dell EMC AX4-5                                     |
|                             | Dell EMC CX4-120                                   |
|                             | Dell EMC CX4-240                                   |
|                             | Dell EMC CX4-480                                   |
|                             | Dell EMC CX4-960                                   |
|                             | Dell EMC NX4                                       |
|                             | Dell EMC NS120                                     |
|                             | Dell EMC NS480                                     |
|                             | Dell EMC DD140                                     |
|                             | Dell EMC DD610                                     |
|                             | Dell EMC DD640                                     |
| <b>PowerVault NAS</b>       | PowerVault NX300                                   |
|                             | PowerVault NX3000                                  |
|                             | PowerVault NX3100                                  |
| <b>PowerVault IDM</b>       | PowerVault DL2200                                  |
|                             | PowerVault DX Platform                             |

## Storage controllers

Dell provides highly capable RAID options for you to ensure that your data remains safe. Dell's RAID controller options offer impressive performance improvements, including the following features:

- **FastPath™ I/O:** This feature can help accelerate performance when operating on SSDs.
- **Split mirror:** This function allows you to break mirrored disk connection in order to quickly replace a drive.
- **Physical disk power management (Dimmer Switch™):** This feature allows for power control of spare or idle drives, which can save energy and operating expenses.

## Supported RAID controllers

The newest line of PERC (PowerEdge RAID Controller) cards offer high I/O performance for database applications and streaming digital media environments. The R620 supports the new PERC 8 family of controllers with improved functionality and faster performance. The internal RAID controllers have a dedicated connection to the system board.

The default PERC for the R620 is a mini-type PERC. However, for a system with an internal GPU card or a card between half-length and  $\frac{3}{4}$ -length, the adapter-type PERC is required. The R620 also



supports the new software RAID solution that supports RAID 0, 1, 5 and 10. The R620 supports the PERC cards listed in Table 15. For more information about the latest PERC offerings, see [Dell.com/PERC](http://Dell.com/PERC).

**Table 15. Supported RAID controllers**

| Controller                        | Description                                                                                                  | Features                                                                                             | RAID modes supported   | Form factor                                                     | Usage model         |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------|---------------------|
| <b>PERC H810</b><br>External      | Eight-port, external and 6Gp/s PCIe RAID controller that supports up to 192 SATA and SAS hard drives or SSDs | Includes 1GB NV DDR3 cache, premium performance and feature set, security SED/EKMS, and SSD as cache | 0, 1, 10, 5, 50, 6, 60 | Adapter                                                         | Premium performance |
| <b>PERC H710P</b><br>Internal     | Eight-port, internal 6Gb/s PCIe RAID controller that supports up to 32 SATA and SAS hard drives or SSDs      | Includes 1GB NV DDR3 cache, premium performance and feature set, security SED/EKMS, and SSD as cache | 0, 1, 10, 5, 50, 6, 60 | Integrated mini-type <sup>1</sup> and adapter-type <sup>2</sup> | Premium performance |
| <b>PERC H710</b><br>Internal      | Eight-port, internal 6Gb/s PCIe RAID controller that supports up to 32 SATA and SAS hard drives or SSDs      | Includes 512MB DDR3 cache, advanced feature set, security SED/EKMS                                   | 0, 1, 10, 5, 50, 6, 60 | Integrated mini-type <sup>1</sup> and adapter-type <sup>2</sup> | Performance         |
| <b>PERC H310</b><br>Internal      | Eight-port, internal 6Gb/s PCIe RAID that supports up to 32 SATA and SAS hard drives or SSDs                 | Supports hot-plug drives, expansion, pass-through                                                    | 0, 1, 10, 5, 50        | Integrated mini-type <sup>1</sup> and adapter-type <sup>2</sup> | Value               |
| <b>PERC S110</b><br>Software RAID | 3Gb/s SATA software RAID controller that supports up to 4 physical disks or 8 virtual disks                  | Supports hot-plug SATA drives (4 drive maximum); no expansion; Microsoft Windows only                | 0, 1, 5, 10            | System board-embedded SATA                                      | Entry-level         |

<sup>1</sup>Mini-type PERCs are not supported with an internal GPU or a ¾ length PCIe card

<sup>2</sup>Adapter-type required with the two-PCIe slot chassis and required when configuring an internal GPU or ¾-length PCIe card



Table 16 lists the R620 backplane options for supported Dell PERC cards.

**Table 16.** Hard-drive backplane options

| Backplane options                          | Controller                                       | Drive types                 |
|--------------------------------------------|--------------------------------------------------|-----------------------------|
| <b>4 x 2.5"</b> <sup>1</sup>               | PERC S110, H310, H710, H710P                     | SATA HDD/SSD<br>SAS HDD/SSD |
| <b>8 x 2.5"</b> <sup>1</sup>               | PERC H310, H710, H710P                           | SATA HDD/SSD<br>SAS HDD/SSD |
| <b>10 x 2.5"</b> <sup>2</sup>              | PERC H310, H710, H710P                           | SATA HDD/SSD<br>SAS HDD/SSD |
| <b>4 x 2.5" + 2 PCIe SSDs</b> <sup>3</sup> | PCIe SSD interface card + PERC H310, H710, H710P | Express Flash PCIe SSD      |

<sup>1</sup>Mini-type and adapter-type PERC available; adapter-type is available with the two-PCIe slot chassis and required when configuring internal GPU or 3/4 length PCIe card.

<sup>2</sup>10-drive bay chassis supports only the mini-type PERC.

<sup>3</sup>Express Flash PCIe SSD configurations support only the mini-type PERC.

## CacheCade

CacheCade provides automated storage tiering on SSDs with the PERC H810 and H710P. It works by detecting the most often accessed data and copying it over time to the CacheCade SSD(s) where that cached data is accessed directly, instead of accessing the hard disk drives. This can dramatically increase how your applications respond when they are under peak traffic times and how they perform when response time is critical.

CacheCade provides cost-effective performance scaling for database-type applications that perform lots of random reads, and saves the cost of adding extra drives.

## Optical drive

The R620 supports one ultra-slim, 9.5mm, internal optical drive (4-, 6-, or 8-drive bay options) on the system board embedded SATA. The R620 10-drive bay chassis, however, does not support an internal optical drive due to space limitation; an external USB optical drive is an option for the 10-drive bay chassis. The R620 supports DVD-ROM and DVD+/-RW. An optical drive cable is included.

## Tape drive

The R620 supports an external tape drive only through the SAS 6Gbps HBA. The R620 does not support internal tape drives.



## 7 Networking and PCIe

The Dell PowerEdge R620 offers balanced, scalable I/O capabilities, including integrated PCIe 3.0 capable expansion slots. Dell Select Network Adapters, Dell's network daughtercards, let you choose the right network fabric without using up a valuable PCI slot. Pick the speed, technology, vendor and other options such as switch independent partitioning, which lets you share and manage bandwidth on 10GbE connections.

### Select Network Adapter

The Select Network Adapter family includes flexible LAN on motherboard (LOM) card options for the Dell PowerEdge 12th generation servers. The Select Network Adapter form factor delivers the value of LOM integration with the system, including BIOS integration and shared port for manageability, while providing the flexibility of a modular card.

The R620 supports one custom rack network daughter card (NDC), as part of the Select Network Adapter family, to house the complete LOM subsystem. The rack NDC options supported on the R620 include a selection of 1GbE and 10GbE port cards, such as 1000 Base-T, 10Gb Base-T, and 10Gb SFP+.

**Figure 8. Rack network daughter card (NDC)**



Table 17 lists the available Select Network Adapter options and supported features for the R620.

**Table 17. Supported Select Network Adapter options and features**

| Features                               | Broadcom 5720 Base-T (default) | Intel I350 Base-T | Broadcom 57800S SFP+ <sup>1</sup> | Broadcom 57800S Base-T <sup>1</sup> | Intel X540 Base-T <sup>1</sup>  | Intel I350/X520 SFP+ <sup>1</sup> |
|----------------------------------------|--------------------------------|-------------------|-----------------------------------|-------------------------------------|---------------------------------|-----------------------------------|
| <b>Ports x link speed</b>              | 4 x 1Gb                        | 4 x 1Gb           | 2 x 1Gb + 2 x 10Gb <sup>2</sup>   | 2 x 1Gb + 2 x 10Gb <sup>2</sup>     | 2 x 1Gb + 2 x 10Gb <sup>2</sup> | 2 x 1Gb + 2 x 10Gb <sup>2</sup>   |
| <b>Supported speed</b>                 | 1Gb/s                          | 1Gb/s             | 1Gb/s and 10Gb/s                  | 1Gb/s and 10Gb/s                    | 1Gb/s and 10Gb/s                | 1Gb/s and 10Gb/s                  |
| <b>SR-IOV</b>                          | Not supported                  | Not supported     | Supported <sup>3</sup>            | Supported <sup>3</sup>              | Supported <sup>3</sup>          | Supported <sup>3</sup>            |
| <b>iSCSI HBA</b>                       | Not supported                  | Not supported     | Supported <sup>3</sup>            | Supported <sup>3</sup>              | Not supported                   | Not supported                     |
| <b>EEE</b>                             | Supported                      | Supported         | Not supported                     | Not supported                       | Not supported                   | Not supported                     |
| <b>FCoE</b>                            | Not supported                  | Not supported     | Supported <sup>4</sup>            | Supported <sup>4</sup>              | Supported <sup>4</sup>          | Supported <sup>4</sup>            |
| <b>Switch independent partitioning</b> | Not supported                  | Not supported     | Supported <sup>5</sup>            | Supported <sup>5</sup>              | Not supported                   | Not supported                     |
| <b>DCB</b>                             | Not supported                  | Not supported     | Supported <sup>6</sup>            | Supported <sup>6</sup>              | Supported <sup>6</sup>          | Supported <sup>6</sup>            |
| <b>iSCSI TLV</b>                       | Not supported                  | Not supported     | Supported <sup>7</sup>            | Supported <sup>7</sup>              | Supported <sup>7</sup>          | Supported <sup>7</sup>            |

<sup>1</sup>These cards have two chipsets that offer the choice of either 10GbE or 1GbE.

<sup>2</sup>10Gb NDCs are not supported with an internal GPU or a ¾ length PCIe card.

<sup>3</sup>Applies to only 10Gb ports. (For switch independent partitioning support, the maximum number of partitions supported is four, two partitions per 10Gb port).

## System management integration

With R620, the job of deploying, updating, monitoring and maintaining the Select Network Adapters is fast and easy. System management integration features include the following:

- Pre-boot: Using the Dell Lifecycle Controller graphical user interface (GUI) to set configuration such as bandwidth allocation or firmware revision level
- Post-boot: Agent-free out-of-band or high-speed in-band connection over LOM through the Operating System/BMC pass-thru feature for sensory information
- Automation of firmware and driver version deployment upon component replacement
- Automatic monitoring of NIC status and notification on SNMP traps
- Local or remote re-configuration of any NIC, physical or virtual
- PXE boot enabled on all LOM and NDCs for ease of use



- Boot from SAN (iSCSI, FCoE) configuration for networking devices through the USC

## PCIe expansion

### PCIe slots

PCIe connectivity is integrated with the processor in that the number of processors in a system impacts the number of PCIe slots and the bandwidth of each PCIe slot. The PowerEdge R620 offers a two-slot option (available with the 4-, 6-, or 8-drive bay chassis only) and a three-slot option (this is the only option on the 10-drive bay chassis, but available also with the 4-, 6-, and 8-drive bay chassis).

For an R620 system with one processor, one two-slot option is available:

- Two PCIe x16 slots with one x16 bandwidth and one x8 bandwidth

For an R620 system with two processors, two slot options are available:

- Two PCIe x16 slots, both slots with x16 bandwidth
- Three PCIe x16 slots with two x16 bandwidth and one x8 bandwidth

Table 18 lists the details of the PCIe slot options.

**Table 18. PCIe slot options**

|                       | Three PCIe slots with two processors <sup>1</sup>               | Two PCIe slots with two processors <sup>2</sup>                              | Two PCIe slots with one processor                                            |
|-----------------------|-----------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| <b>PCIe slot 1</b>    | PCIe x16 connector with x8 bandwidth; half-length, half-height  | PCIe x16 connector with x16 bandwidth; half-length, half-height              | PCIe x16 connector with x8 bandwidth; half-length, half-height               |
| <b>PCIe slot 2</b>    | PCIe x16 connector with x16 bandwidth; half-length, half-height | PCIe x16 connector with x16 bandwidth; 3/4 length <sup>3</sup> , full-height | PCIe x16 connector with x16 bandwidth; 3/4 length <sup>3</sup> , full-height |
| <b>PCIe slot 3</b>    | PCIe x16 connector with x16 bandwidth; half-length, half-height | N/A                                                                          | N/A                                                                          |
| <b>Available with</b> | 4-, 6-, 8- or 10-drive bay chassis                              | 4-, 6-, or 8-drive bay chassis                                               | 4-, 6-, or 8-drive bay chassis                                               |

<sup>1</sup>Slot 1 and slot 2 require a second processor.

<sup>2</sup>Slot 1 requires a second processor.

<sup>3</sup>10Gb NDCs are not supported with a 3/4 length PCIe card.



## PCIe expansion cards

The R620 supports a variety of PCIe expansion cards. Table 19 lists the supported add-in NICs and HBAs.

**Table 19. Supported NICs and HBAs**

| Type             | Adapter                                                     |
|------------------|-------------------------------------------------------------|
| 1Gb/10Gb NICs    | Broadcom 5720 2x1Gb Base-T                                  |
|                  | Broadcom 5719 4x1Gb Base-T                                  |
|                  | Intel I350 2x1Gb Base-T                                     |
|                  | Intel I350 4x1Gb Base-T                                     |
|                  | Broadcom 57810S 2x10Gb SFP+                                 |
|                  | Broadcom 57810S 2x10Gb Base-T                               |
|                  | Intel X520 2x10Gb SFP+                                      |
|                  | Intel X540 2x10Gb Base-T                                    |
|                  | QLogic® QLE8262 2x10Gb SFP+                                 |
|                  | Brocade® BR1020 2x10Gb SFP+                                 |
|                  | Mellanox ConnectX-3 dual-port 40GbE QSFP+ network adapter   |
|                  | Mellanox ConnectX-3 dual-port 10GbE DA/SFP+ network adapter |
| FC4/FC8/F16 HBAs | QLogic QLE2460 4Gb                                          |
|                  | QLogic QLE2462 4Gb                                          |
|                  | QLogic QLE2560 8Gb                                          |
|                  | QLogic QLE2562 8Gb                                          |
|                  | QLogic QLE2660 16Gb                                         |
|                  | QLogic QLE2662 16Gb                                         |
|                  | Emulex LPe12000 8Gb                                         |
|                  | Emulex LPe12002 8Gb                                         |
|                  | Brocade BR815 8Gb                                           |
|                  | Brocade BR825 8Gb                                           |



Table 20 lists additional supported PCIe expansion cards for the R620.

**Table 20. Additional supported PCIe expansion cards**

| Type        | Adapter                                                                    |
|-------------|----------------------------------------------------------------------------|
| PCIe SSD    | Fusion-io® IoDrive® 640GB V1                                               |
|             | Fusion-io PCIe SSD V2                                                      |
| PCIe bridge | PCIe bridge adapter for front-accessible, hot-plug Express Flash PCIe SSDs |

For the latest information on all supported add-in PCIe expansion cards for the R620, visit [Dell.com/PowerEdge](http://Dell.com/PowerEdge). For PCIe card dimensions, see Table 36 in Appendix A.



## 8 Power, thermal and acoustics

Lower overall system-level power draw is a result of Dell's breakthrough system design. The R620 PowerEdge server maximizes performance per watt through a combination of power and cooling, energy efficient technologies, and tools. Additionally, the PowerEdge R620 has an extensive collection of sensors that automatically track thermal activity, which helps regulate temperature thereby reducing server noise and power consumption.

### Power consumption and energy efficiency

With the rise in the cost of energy coupled with increasing data center density, Dell provides tools and technologies to help you realize greater performance with less energy cost and waste. More efficient data center usage can reduce costs by slowing the need for additional center space. Table 21 lists the tools and technologies Dell offers to help you achieve your data center goals by lowering power consumption and increasing energy efficiency.

**Table 21. Power tools and technologies**

| Feature                                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Power supply units (PSU) portfolio</b> | Dell's PSU portfolio includes intelligent features such as dynamically optimizing efficiency while maintaining availability and redundancy. Find additional information in the Power supply units section.                                                                                                                                                                                                                                                                              |
| <b>Tools for right-sizing</b>             | <b>Energy Smart Solution Advisor (ESSA)</b> is a tool that helps you determine the most efficient configuration possible. With ESSA, you can calculate the power consumption of your hardware, power infrastructure, and storage. ESSA can help you determine exactly how much power your server will use at a given workload, and the PSU Advisor can help you choose the best, most efficient PSU for your workload. Learn more at <a href="http://Dell.com/ESSA">Dell.com/ESSA</a> . |
| <b>Industry compliance</b>                | Dell's servers are compliant with all relevant industry certifications and guidelines, including 80 PLUS, Climate Savers, and ENERGY STAR.                                                                                                                                                                                                                                                                                                                                              |
| <b>Power monitoring accuracy</b>          | PSU power monitoring improvements include: <ul style="list-style-type: none"><li>• Power monitoring accuracy of 1%, whereas the industry standard is 5%</li><li>• More accurate reporting of power</li><li>• Better performance under a power cap</li></ul>                                                                                                                                                                                                                             |
| <b>Power capping</b>                      | Use Dell's systems management to set the power cap limit for your systems to limit the output of a PSU and reduce system power consumption. Dell is the first hardware vendor to leverage Intel Node Manager for circuit-breaker fast capping.                                                                                                                                                                                                                                          |
| <b>Systems management</b>                 | <b>iDRAC7 Enterprise</b> provides server-level management that monitors, reports and controls power consumption at the processor, memory and system level.<br><b>Dell OpenManage Power Center</b> delivers group power management at the rack, row and data center level for servers, power distribution units and uninterruptible power supplies.                                                                                                                                      |



| Feature                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Active power management | <p><b>Intel Node Manager</b> is an embedded technology that provides individual server-level power reporting and power limiting functionality. Dell offers a complete power management solution comprised of Intel Node Manager accessed through Dell iDRAC Enterprise and OpenManage Power Center that allows policy-based management of power and thermals at the individual server, rack and data center level.</p> <p><b>Hot spare</b> reduces power consumption of redundant power supplies.</p> <p><b>Thermal control of fan speed</b> optimizes the thermal settings for your environment to reduce fan consumption and lower system power consumption.</p> <p><b>Idle power</b> enables Dell servers to run as efficiently when idle as when at full workload.</p> |
| Fresh Air cooling       | <p>With the thermal design and reliability of Dell products, certain configurations have the capability to operate at excursion-based temperatures beyond the industry standard of 35°C (95°F) up to 45°C (113°F) for excursionary periods of time and up to a 26°C dew point at 90% relative humidity; without impacting your availability model. Find additional information at <a href="http://Dell.com/FreshAir">Dell.com/FreshAir</a>.</p>                                                                                                                                                                                                                                                                                                                            |
| Rack infrastructure     | <p>Dell offers some of the industry's highest-efficiency power infrastructure solutions, including:</p> <ul style="list-style-type: none"> <li>• <a href="#">Power distribution units</a></li> <li>• <a href="#">Uninterruptible power supplies</a></li> <li>• <a href="#">Energy Smart containment rack enclosures</a></li> </ul> <p>Find additional information at <a href="http://Dell.com/us/en/enterprise/power-and-cooling-technologies-components-rack-infrastructure.aspx">Dell.com/us/en/enterprise/power-and-cooling-technologies-components-rack-infrastructure.aspx</a>.</p>                                                                                                                                                                                   |

Find additional information at [Dell.com/PowerAndCooling](http://Dell.com/PowerAndCooling) and [Power.com/PowerCenter](http://Power.com/PowerCenter).

## Power supply units

Energy Smart power supplies have intelligent features, such as the ability to dynamically optimize efficiency while maintaining availability and redundancy. Also featured are enhanced power-consumption reduction technologies, such as high-efficiency power conversion and advanced thermal-management techniques, and embedded power-management features, including high-accuracy power monitoring.

The following power supply unit options are available for the R620:

- 495W AC
- 750W AC
- 1100W AC
- 1100W DC



Figure 9 shows a 750W power supply unit extended from the R620 chassis.

**Figure 9. 750W power supply unit**



The PowerEdge R620 supports up to two AC or DC power supplies with 1 + 1 redundancy, auto-sensing, and auto-switching capability.

Dell power supplies have achieved Titanium efficiency levels as shown in Table 22.

**Table 22. Power supply efficiency**

| Form factor    | Output   | Class    | Efficiency targets by load |       |       |       |
|----------------|----------|----------|----------------------------|-------|-------|-------|
|                |          |          | 10%                        | 20%   | 50%   | 100%  |
| Redundant 86mm | 495W AC  | Platinum | 82.0%                      | 90.0% | 94.0% | 91.0% |
|                | 750W AC  | Titanium | 90.0%                      | 94.0% | 96.0% | 91.0% |
|                | 750W AC  | Platinum | 82.0%                      | 90.0% | 94.0% | 91.0% |
|                | 1100W AC | Platinum | 89.0%                      | 93.0% | 94.5% | 92.0% |
|                | 1100W DC | N/A      | 80.0%                      | 88.0% | 91.0% | 88.0% |

## Thermal and acoustics

Optimized thermal management makes the PowerEdge R620 cool and quiet. Benefiting from smart cooling fan speed control, the R620 can keep both high performance and good acoustics across a wide range of ambient temperatures from 10°C to 35°C (50°F to 95°F) and to extended ambient temperature ranges (see Table 33). Operating environments for the R620 can vary from the data center to general-use spaces. In typical and minimum configurations, the R620 is quiet enough to be used in an office environment.

### Thermal design

The thermal design of the PowerEdge R620 reflects the following:

- **Multiple sensors are monitored for thermal feedback control:** The PowerEdge R620 dynamically controls system cooling fan speed based on responses from all component temperature sensors, including processors, hard disk drives, DIMMs, storage cards and the inlet ambient temperature. Thermal control detects and responds to hardware configuration. Thermal



management adjusts cooling according to what the system really needs, and draws lower fan power draw and generates lower acoustical noise levels than servers without such controls.

- **User-configurable settings:** An R620 thermal control design target is to minimize the contribution of fan power to overall system power. However, with the understanding and realization that every customer has a unique set of circumstances or expectations of the system, in this generation of servers, we are introducing limited user-configurable settings in the iDRAC7 BIOS setup screen. For more information, see the *Dell PowerEdge R620 Owner's Manual* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals) and "Advanced Thermal Control: Optimizing across Environments and Power Goals" on [Dell.com](http://Dell.com).
- **Cooling redundancy:** The R620 allows continuous operation with a fan failure in the system.
- **Environmental specifications:** The optimized thermal management makes the R620 reliable under a wide range of operating environments as shown in the environmental specifications in Table 33. Many configurations are also compliant under expanded operating temperature environments, but a few are not.

## Acoustical design

The acoustical design of the PowerEdge R620 reflects the following:

- **Versatility:** The PowerEdge R620 saves you power draw in the data center, but it also is quiet enough for the office environment in typical and minimum configurations. Compare the values for  $L_{pA}$  in Table 23 for these configurations and note that they are lower than ambient measurements of typical office environments.
- **Adherence to Dell's high sound quality standards:** Sound quality is different from sound power level and sound pressure level in that it describes how humans respond to annoyances in sound, like whistles and hums. One of the sound quality metrics in the Dell specification is prominence ratio of a tone, which is listed in Table 23.
- **Noise ramp and descent during bootup from power off:** Fan speeds and noise levels ramp during the boot process (from power off to power on) in order to add a layer of protection for component cooling in the case that the system were not to boot properly. To keep bootup as quiet as possible, the fan speed reached during bootup is limited to about half of full speed.
- **Noise level dependencies:** If acoustics is important to you, you may want to make the following configuration choices and settings for the PowerEdge R620 because they result in quieter operation:
  - iDRAC7 BIOS settings: Performance Per Watt (DAPC or OS) may be quieter than Performance or Dense Configuration (iDRAC Settings > Thermal > Max. Exhaust Temperature or Fan speed offset).
  - Hot spare feature of power supply unit: In the system default setting, the Hot Spare Feature is disabled; acoustical output from the power supplies is lowest in this setting.
  - Hard drive noise is highly dependent on spindle speed; a 7.2K RPM SATA hard drive has the quietest hard drive operation and a 15K RPM SAS hard drive has the loudest.

However, some components cause significant but not necessarily intuitive increases in loudness when they are installed in the R620. Contributors to acoustical output can include:

- PCIe SSD cards (such as Fusion-io)
- GPUs
- Express Flash PCIe SSDs
- 10Gb NIC
- Number of installed processors
- Number of installed PCIe cards



Table 23 details the acoustical performance for the R620.

**Table 23. Acoustical performance**

| Configuration<br>(23 ± 2°C<br>ambient) | CPUs | Hard<br>drives                     | Power<br>supply<br>unit | Memory            | PCI<br>card/HDD<br>controller  | Operating<br>mode   | L <sub>WA</sub> -UL <sup>1</sup><br>(bels) | L <sub>pA</sub> <sup>2</sup><br>(dBA) | Prominent<br>tones <sup>3</sup> |
|----------------------------------------|------|------------------------------------|-------------------------|-------------------|--------------------------------|---------------------|--------------------------------------------|---------------------------------------|---------------------------------|
| <b>Minimum</b>                         | 1    | 1 x<br>250G<br>B<br>SATA<br>(7.2K) | 1 x<br>495W             | 1 x 2GB<br>1333Hz | 1 x PERC<br>H310               | Idle <sup>4</sup>   | 3.9                                        | 24                                    | None                            |
|                                        |      |                                    |                         |                   |                                | Stress <sup>5</sup> | 3.9                                        | 24                                    | None                            |
| <b>Typical</b>                         | 2    | 4 x<br>300G<br>B SAS<br>(10K)      | 2 x<br>750W             | 8 x 8GB<br>1600Hz | 1 x PERC<br>H710<br>1 x Gb NIC | Idle <sup>4</sup>   | 4.4                                        | 31                                    | None                            |
|                                        |      |                                    |                         |                   |                                | Stress <sup>5</sup> | 5.1                                        | 39                                    | None                            |

<sup>1</sup>L<sub>WA</sub>-UL is the upper limit sound power levels (L<sub>WA</sub>) calculated per section 4.4.1 of ISO 9296 (1988) and measured in accordance to ISO 7779 (2010).

<sup>2</sup>L<sub>pA</sub> is the average A-weighted sound pressure level from the four bystander positions calculated per section 4.3 of ISO 9296 (1988) and measured in accordance with ISO 7779 (2010). The system is placed in a half rack enclosure (base of system is 25 cm above reflective floor).

<sup>3</sup>Prominent tone: Criteria of D.6 and D.11 of ECMA-74 11th ed. (2010) are followed to determine if discrete tones are prominent. The system is placed in a half rack enclosure (base of system is 75 cm above reflective floor) and acoustic transducer is at front bystander position, ref ISO 7779 (2010 Section 8.6.2).

<sup>4</sup>Idle: Reference ISO 7779 (2010) definition 3.1.7; system is running in its operating system but no other specific activity.

<sup>5</sup>Stressed processor: An operating mode per ISO 7779 (2010) definition 3.1.6. The software SPECPower at 50% loading is activated to stress the processors.

For more information on Dell's acoustical design, see the [Dell Enterprise Acoustics](#) white paper.



## 9 Rack rails and cable management

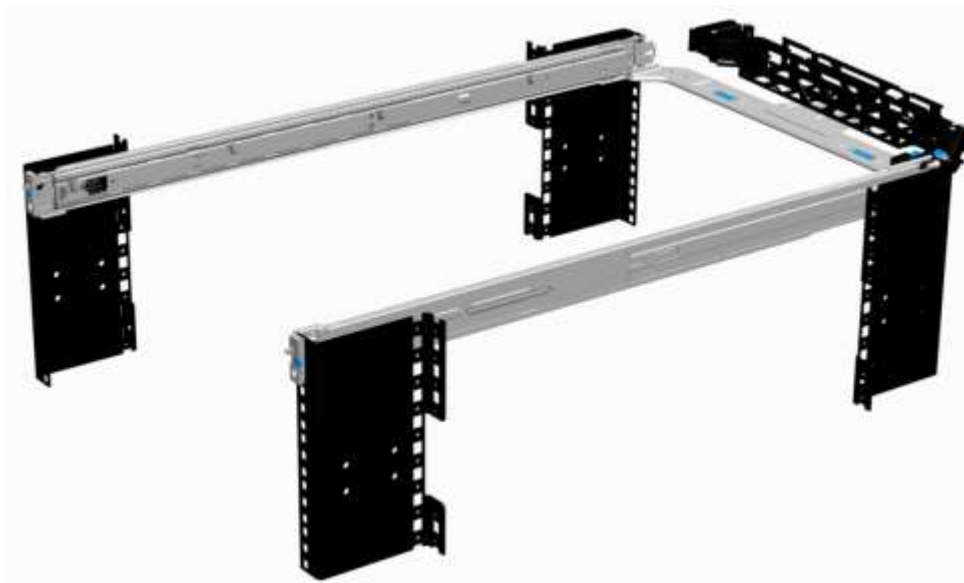
The rack rail systems for the Dell PowerEdge R620 provide tool-less support for 4-post racks with square or unthreaded round mounting holes. Compared to the R610 sliding rails, which required the use of adapter brackets, the sliding rails for the R620 now offer support for threaded-hole racks with the ReadyRails II mounting interface. The optional cable management arm (CMA) can be mounted on either the left or right side of the sliding rails without the use of tools for fast and easy deployment.

### Sliding and static rail systems

The R620 supports both sliding rails and static rails. Both rails have a new slim-rail design that supports the wide system chassis. The rails ship in the tool-less mounting configuration but can be converted to the tool-ed configuration very quickly and easily.

The sliding rails for the R620 also include a self-adjusting mechanism that accommodates both chassis depths. The sliding rail system allows you to fully extend the server out the rack for easy access for service. The sliding rails are available with or without the optional CMA. Figure 10 shows the sliding rails with the CMA.

**Figure 10. Sliding rails with optional CMA**



The static rails (shown in Figure 11) support a wider variety of racks than the sliding rails but do not support serviceability in the rack and are therefore are not compatible with the CMA.

Figure 11. Static rails



One key factor in selecting the proper rails is identifying the type of rack in which they will be installed. Both the sliding rails and the static rails support tool-less mounting in 19"-wide, EIA-310-E compliant square hole and unthreaded round hole 4-post racks. Both also support toolled mounting in threaded-hole 4-post racks, but only the static rails, as the more universal solution, support mounting in 2-post (Telco) racks.

Table 24 lists the rack rail systems that the R620 supports. The R620 is not compatible with any other Dell rails or CMAs, including previous generation rails.

Table 24. Supported rack rail system

| Product | Rail Identifier | Mounting Interface | Rail Type | Rack Types Supported |       |        |        |        |
|---------|-----------------|--------------------|-----------|----------------------|-------|--------|--------|--------|
|         |                 |                    |           | 4-Post               |       |        | 2-Post |        |
|         |                 |                    |           | Square               | Round | Thread | Flush  | Center |
| R620    | A7              | ReadyRails II      | Sliding   | ✓                    | ✓     | ✓      | X      | X      |
|         | A8              | ReadyRails         | Static    | ✓                    | ✓     | ✓      | ✓      | ✓      |

Other key factors governing proper rail selection include the spacing between the front and rear mounting flanges of the rack, the type and location of any equipment mounted in the back of the rack, such as power distribution units, and the overall depth of the rack. Due to their reduced complexity and lack of need for CMA support, the static rails offer a greater adjustability range and a smaller overall mounting footprint than the sliding rails.

For detailed information about static and sliding rails, see the Rack rail specifications section in Appendix A. For more information on installing the R620 in a rack, see the *Rack Installation Instructions* on [Dell.com/Support/Manuals](https://Dell.com/Support/Manuals).



## Cable management arm

The optional CMA organizes and secures the cords and cables exiting the back of the server and unfolds to allow the server to extend out of the rack without having to detach the cables. Some key features of the R620 CMA include:

- Large U-shaped baskets to support dense cable loads
- Open vent pattern for optimal airflow
- Ability to be mounted on either side
- Use of hook-and-loop straps rather than plastic tie wraps to eliminate the risk of cable damage during cycling
- Low-profile fixed tray to both support and retain the CMA in its fully closed position
- Ability to mount the CMA and tray without the use of tools, due to snap-in designs



## 10 Operating systems and virtualization

The Dell PowerEdge R620 supports a wide range of industry-standard operating systems and virtualization software.

### Supported operating systems

Table 25 lists the primary operating systems supported on the R620. For the latest information on supported operating systems, see [Dell.com/OSsupport](http://Dell.com/OSsupport).

**Table 25. Primary operating system support**

| Operating System                                          | Platform                              | Edition                                             |
|-----------------------------------------------------------|---------------------------------------|-----------------------------------------------------|
| Red Hat Enterprise Linux 5.8 <sup>1</sup>                 | x32<br>x64                            | N/A                                                 |
| Red Hat Enterprise Linux 6.3 <sup>2</sup>                 | x64                                   | N/A                                                 |
| Red Hat Enterprise Linux for HPC                          | x64                                   | N/A                                                 |
| SUSE Linux Enterprise Server 11 SP2                       | x64                                   | N/A                                                 |
| SUSE Linux Enterprise Server 11 SP3                       | x64                                   | N/A                                                 |
| SUSE Linux Enterprise Server 10 SP4                       | x64                                   | N/A                                                 |
| Microsoft Windows Server 2012 R2                          | x64                                   | N/A                                                 |
| Microsoft Windows Server 2012                             | x64                                   | Standard<br>Data center                             |
| Microsoft Windows Small Business Server 2011 <sup>3</sup> | x64                                   | Standard<br>Premium Add-on                          |
| Microsoft Windows Server 2008 R2 with SP1                 | x64<br>(with Hyper-V<br>role enabled) | Web<br>Standard<br>Enterprise<br>Data center<br>HPC |

<sup>1</sup>RHEL 5.7 is the minimum supported version. Current drop in box option is RHEL 5.8.

<sup>2</sup>RHEL 6.1 is the minimum supported version. Current factory install is RHEL 6.3.

<sup>3</sup>Not validated for use with GPUs.



Support of the operating systems listed in Table 26 is limited to a virtual environment as a guest operating system. Please contact the software vendor for additional support or questions about running the operating system in a virtualized environment.

**Table 26. Virtual guest operating system support**

| Operating System                                      | Platform | Edition                               |
|-------------------------------------------------------|----------|---------------------------------------|
| <b>Microsoft Windows 2003<sup>1</sup></b>             | x86      | Web                                   |
|                                                       | x86      | Standard<br>Enterprise                |
| <b>Microsoft Windows 2003 R2 with SP2<sup>1</sup></b> | x64      | Standard<br>Enterprise<br>Data center |

<sup>1</sup>Not validated for use with AMD GPUs

## Supported virtualization

One of the key features for virtualization on the PowerEdge R620 is the support for a fail-safe hypervisor. By running a hypervisor on an optional SD card and installing a backup copy on the other mirrored SD card, you can protect against hardware failure and maximize virtualization uptime.

Table 27 highlights the virtualization support for the R620.

**Table 27. Virtualization support**

| Operating systems    |                               | Install version | Factory options | Internal dual SD module install support |
|----------------------|-------------------------------|-----------------|-----------------|-----------------------------------------|
| VMware               | vSphere v5.0                  | ESXi            | DIB             | Yes                                     |
|                      | vSphere v5.0 U1               | ESXi            | DIB             | Yes                                     |
|                      | vSphere v5.1                  | ESXi            | DIB             | Yes                                     |
|                      | vSphere v5.5                  | ESXi            | DIB             | Yes                                     |
| Citrix               | XenServer 6.1                 | N/A             | DIB             | No                                      |
| Red Hat <sup>2</sup> | Enterprise Virtualization 3.1 | N/A             | DIB             | No                                      |

FI = factory install; DIB = drop in box

<sup>1</sup>No OpenManage support; drop-in-box license registration card only



## 11 Dell OpenManage systems management

Whether your IT environment consists of a few servers or a few thousand servers, Dell OpenManage systems management solutions provide comprehensive management for evolving IT environments. OpenManage is based on open standards and provides agent-based and agent-free server lifecycle management functionality for Dell PowerEdge servers. OpenManage solutions help you automate and streamline essential hardware management tasks.

The advanced management capabilities of Dell OpenManage also integrate with offerings from other popular systems management solutions that you may already use, making Dell platforms easy to manage and deploy in any IT environment. This ensures your IT services are available when your business needs them. If you have already standardized on offerings from industry leaders, such as BMC Software, Microsoft, Symantec™, VMware, or other vendors, you can leverage OpenManage integration and connections developed for use with your existing systems management framework to efficiently manage Dell servers, storage, business-client PCs, and network devices.

Start with a firm foundation for efficient hardware management using OpenManage tools, utilities, and management consoles. OpenManage systems management solutions consist of embedded management features and software products that help you automate and simplify the entire server lifecycle: deploy, update, monitor, and maintain. OpenManage solutions are innovatively designed for simplicity and ease of use to help you reduce complexity, save time, achieve efficiency, control costs and empower productivity.

### Systems management solutions

Dell systems management solutions include a wide variety of tools, products and services that enable you to leverage an existing systems management framework. As shown in Figure 12, Dell systems management solutions are centered around OpenManage server management, featuring iDRAC7 with Lifecycle Controller.

**Figure 12. Dell systems management solutions**



## OpenManage systems management

The Dell OpenManage systems management portfolio includes powerful hardware and software management tools and consoles. OpenManage simplifies the lifecycle of deploying, updating, monitoring and maintaining your Dell PowerEdge servers.

### iDRAC7 with Lifecycle Controller

The Integrated Dell Remote Access Controller 7 (iDRAC7) with Lifecycle Controller is the heart of Dell's second generation of Dell PowerEdge server embedded management functionality. In addition to enabling agent-free management, iDRAC7 with Lifecycle Controller provides remote access to the system — whether or not there is a functioning operating system running on the server. These embedded features improve all aspects of a typical server lifecycle. Table 28 describes the functions and benefits of iDRAC7 with Lifecycle Controller.

**Table 28. iDRAC7 with Lifecycle Controller functions and benefits**

| Feature                                                       | Function                                                                                                                       | Benefit                                                                                                                                                                                       |
|---------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Out of band (OOB)</b>                                      | iDRAC7 offers real-time OOB discovery, inventory, deployment monitoring, alerting and updates for servers and internal storage | Manage servers independent of the OS type or status — even if an OS is not installed                                                                                                          |
| <b>Single code base</b>                                       | All server types have the same embedded management hardware and firmware                                                       | Simplified and consistent maintenance across server platforms                                                                                                                                 |
| <b>Dedicated GigE port (PowerEdge rack and tower systems)</b> | Gigabit Ethernet replaces 10/100 on predecessor iDRAC6                                                                         | Fast throughput for better performance; compatibility with setup for switches                                                                                                                 |
| <b>Email alerts</b>                                           | Simplified, more informative, and expanded coverage than previous versions of iDRAC                                            | More detail allows IT administrators to be more efficient in diagnosing and remediating an issue; alerts include a direct, embedded URL in the email notification to further speed resolution |
| <b>vFlash media</b>                                           | Enabled with iDRAC7 Enterprise                                                                                                 | Allows for use of a non-Dell SD card                                                                                                                                                          |
| <b>Enhanced power management</b>                              | Integration with Intel Node Manager provides data center level power monitoring and capping (requires iDRAC7 Enterprise)       | Fine tune data center power policies, capping, and usage; report on historical power usage by rack, row or room using Power Center Manager (new)                                              |



| Feature                     | Function                                                                                                                                                              | Benefit                                                                                                                                                                                                                                                                                                                                                              |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Electronic licensing</b> | Upgrades to iDRAC7 Express or iDRAC7 Enterprise by software licensing key and license portal (may require installation of hardware option for 300-500 series servers) | Digital license installed in factory; free 30-day trial versions are available; uses a license management portal versus paper-based licenses and simplifies license management. For most server models, embedded server management and electronic licensing enables feature enhancements that do not require installation of additional hardware or system downtime. |

## iDRAC7 feature comparison

iDRAC7 Enterprise is available for the PowerEdge R620, and Dell also offers an option of iDRAC7 Express. Table 29 shows a detailed feature comparison for iDRAC7 Enterprise and iDRAC7.

**Table 29. Feature comparison for iDRAC7 Express and Enterprise**

| Feature (function)                | iDRAC7 Enterprise | iDRAC7 Express |
|-----------------------------------|-------------------|----------------|
| Local configuration with USC      | •                 | •              |
| IPMI 2.0                          | •                 | •              |
| Embedded diagnostics              | •                 | •              |
| Local OS install                  | •                 | •              |
| Local updates                     | •                 | •              |
| Driver pack                       | •                 | •              |
| Shared NIC (LOM)                  | •                 | •              |
| Remote update                     | •                 | •              |
| Power control                     | •                 | •              |
| Encryption                        | •                 | •              |
| Crash screen capture <sup>1</sup> | •                 | •              |
| IPv6                              | •                 | •              |
| Auto-discovery                    | •                 | •              |
| Auto-recovery                     | •                 | •              |
| Web GUI                           | •                 | •              |
| Remote CLI                        | •                 | •              |
| Local/SSH CLI                     | •                 | •              |
| Serial redirection                | •                 | •              |
| Remote configuration              | •                 | •              |
| Email alerts                      | •                 | •              |
| SNMP alerts                       | •                 | •              |



| Feature (function)                                | iDRAC7 Enterprise | iDRAC7 Express |
|---------------------------------------------------|-------------------|----------------|
| Power monitoring                                  | •                 | •              |
| Comprehensive monitoring                          | •                 | •              |
| Dedicated NIC 1Gbps (100MB in iDRAC6)             | •                 |                |
| Part replacement                                  | •                 |                |
| Backup and restore configurations                 | •                 |                |
| Virtual console (4 user)                          | •                 |                |
| Virtual console chat                              | •                 |                |
| Support for customer-supplied SD cards for vFlash | •                 |                |
| Virtual flash partitions                          | •                 |                |
| Virtual media                                     | •                 |                |
| Virtual folders                                   | •                 |                |
| Remote file share                                 | •                 |                |
| Crash video playback                              | •                 |                |
| Boot record/playback                              | •                 |                |
| Power capping                                     | •                 |                |
| Enterprise group power management                 | •                 |                |
| Directory services (AD, LDAP)                     | •                 |                |
| PK authentication                                 | •                 |                |
| Two-factor authentication <sup>2</sup>            | •                 |                |

<sup>1</sup>Requires OMSA agent on target server

<sup>2</sup>Uses Microsoft ActiveX<sup>®</sup> on Internet Explorer<sup>®</sup> only

## Agent-based management

Most systems management solutions require pieces of software, called agents, to be installed on each node in order to be managed within the IT environment. Additionally, the same agent is often used as a local interface into the hardware health and may be accessed remotely as a management interface, typically referred to as a one-to-one interface. For customers that continue to use agent based solutions, Dell provides OpenManage Server Administrator.

### OpenManage Server Administrator

The Dell OpenManage Server Administrator (OMSA) agent gives you a comprehensive, one-to-one systems management solution for both local and remote servers and their storage. OMSA can help simplify single-server monitoring with a secure command-line interface (CLI) or Web-based management graphical user interface (GUI). It can also be used to view system configuration, inventory, health, and performance.

### Agent-free management

Because Dell PowerEdge servers have embedded server lifecycle management, in many cases there is no need to install an OpenManage systems management software agent into the operating system of a Dell PowerEdge server. This greatly simplifies and streamlines the management footprint.



## Dell consoles

The central console in a systems management solution is often referred to as the one-to-many console. The central console provides a rapid view and insight into the overall health of all systems in the IT environment. The Dell systems management portfolio includes several powerful consoles, depending upon your needs, including the following:

- **Dell OpenManage Essentials:** OpenManage Essentials (OME) is a recently released systems management console that provides a comprehensive view of Dell systems, devices and components in an enterprise network. It is used to monitor Dell PowerEdge servers, EqualLogic and PowerVault storage, and Dell Networking switches; to update and configure Dell servers; and to create asset reports. OpenManage Essentials also communicates health-status alerts for Dell servers, storage, and network devices to the KACE™ K1000 service desk. OpenManage Essentials is available as a no-charge software download from [Dell.com/Support](http://Dell.com/Support).

## OpenManage systems management tools and utilities

Dell OpenManage systems management tools and utilities consist of the following:

- **Dell Repository Manager:** The Dell Repository Manager (RM) is a standalone GUI-based productivity tool that helps simplify the process of managing downloads and baseline BIOS, firmware and driver updates. Repository Manager can create deployment disks as well as create and manage customized repositories.
- **Dell OpenManage Server Update Utility:** The Dell Server Update Utility (SUU) is a DVD-based application for identifying and applying BIOS and firmware updates to your Dell PowerEdge servers.
- **Dell OpenManage Systems Build and Update Utility:** The Dell System Build and Update Utility (SBUU) provides one-to-one and one-to-many deployment and single-server update capabilities in the pre-operating system environment.
- **Dell Update Packages:** The Dell Update Packages (DUP) is a self-contained executable in a standard package format that updates a software element on a Dell server such as the BIOS, a driver, firmware and other software updates.
- **Dell OpenManage Deployment Toolkit:** The Dell OpenManage Deployment Toolkit (DTK) is a CLI-based tool that includes a set of utilities for configuring and deploying Dell PowerEdge systems, and can be used to build scripted, unattended OS installations to deploy large numbers of servers in a reliable fashion.
- **RACADM:** The RACADM command-line utility provides a scriptable interface that allows you to locally or remotely configure iDRAC7.
- **IPMITool:** IPMITool includes scriptable console application programs used to control and manage remote systems using the IPMI version 1.5 and later protocol.

## Integration with third-party consoles

Dell OpenManage easily integrates with several leading third-party consoles, including:

- **Dell Server Management Pack Suite for Microsoft System Center Operations Manager (SCOM):** This suite of server management packs enables several functions through System Center Operations Manager, including in-band discovery and monitoring of racks and towers, out-of-band discovery and monitoring through iDRAC7 with Lifecycle Controller, as well as performance and advanced monitoring.
- **Dell Lifecycle Controller Integration (DLCI) for Microsoft System Center Configuration Manager (SCCM):** This pack contains Dell Lifecycle Controller Integration (DLCI), which



integrates OpenManage functions in SCCM to manage the Dell PowerEdge servers, including auto-discovery, operating system deployment and configuration of hardware elements, (RAID, NIC, BIOS, iDRAC7), OS and hypervisor agnostic updates, firmware management, and system viewer utilities.

- **Dell Server PRO Management Pack for Microsoft System Center Virtual Machine Manager (SCVMM):** This pack manages Dell physical servers and hosts of virtual machines (VMs) by using Microsoft System Center Operations Manager/System Center Essentials (SCOM/SCE) and System Center Virtual Machine Manager (SCVMM). It provides guidance for remedial actions based on alerts to best manage virtual machines and handle the impacts appropriately.
- **OpenManage Integration for VMware vCenter:** This plug-in allows IT administrators to monitor, provision and manage the physical PowerEdge server hardware and firmware from a dedicated Dell menu accessed through the VMware vCenter console using the same role-based access control model as vCenter, combining physical server management.
- **BMC Software:** Dell and BMC Software work together to simplify IT by ensuring tight integration between Dell server, storage, and network management functionality and the BMC Software process and data center automation products.

## OpenManage connections with third-party consoles

Dell OpenManage provides connections with many third-party consoles, including:

- **Dell OpenManage Connection for Computer Associates Network and Systems Management:** This connection allows you to monitor PowerEdge servers and PowerVault storage arrays from within the Computer Associates Network and Systems Management (CANSM) console.
- **Dell OpenManage Connection for HP Operations Manager:** This connection enables several functions through HP Operations Manager, including auto-grouping, SNMP trap reception, global health monitoring and a context-sensitive launch of OpenManage Server Administrator.
- **Dell OpenManage Connection for IBM Tivoli Netcool/OMNIBus:** This connection provides event monitoring capabilities to monitor Dell PowerEdge servers and Dell EqualLogic systems. It allows event monitoring, automatic event correlation and launching device consoles from the Netcool/OMNIBus console.

## Dell server management operations

Dell OpenManage systems management is centered on automating the server management lifecycle — deploy, update, monitor and maintain. To manage an infrastructure properly and efficiently, you must perform all of these functions easily and quickly. iDRAC7 with Lifecycle Controller technology provides you with these intelligent capabilities embedded within the server infrastructure. This allows you to invest more time and energy on business improvements and less on maintenance.



Figure 13 illustrates the various operations that can be performed during the server's lifecycle.

**Figure 13. Systems management server lifecycle**

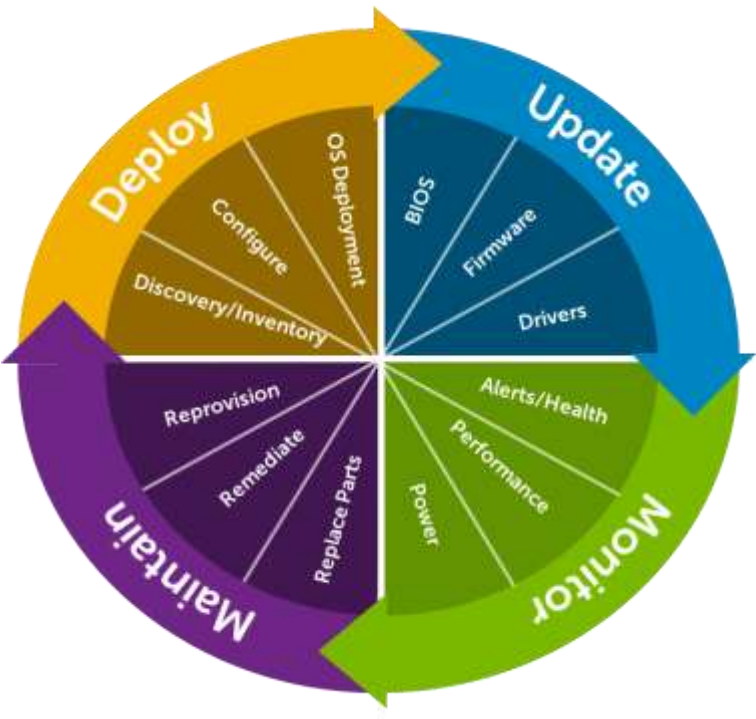


Table 30 lists the products that are available for one-to-one and one-to-many operations, and when they are used in the server's lifecycle.

**Table 30. One-to-one and one-to-many operations**

| Operation | One-to-one                                                                                                                                                                                                    | One-to-many                                                                                                                                                                                                                                                                                                        |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Deploy    | <ul style="list-style-type: none"> <li>iDRAC7 with LifeCycle Controller GUI</li> <li>DTK</li> <li>SBUU</li> </ul>                                                                                             | <ul style="list-style-type: none"> <li>Symantec Deployment Server</li> <li>OpenManage Integration for VMware vCenter</li> <li>KACE K1000 Appliance</li> <li>Lifecycle Controller Remote Services</li> <li>BMC BladeLogic Integration with Lifecycle Controller</li> </ul>                                          |
| Update    | <ul style="list-style-type: none"> <li>iDRAC7 with LifeCycle Controller GUI</li> <li>Repository Manager</li> <li>DUP</li> <li>SUU</li> <li>SBUU</li> <li>OpenManage Integration for VMware vCenter</li> </ul> | <ul style="list-style-type: none"> <li>Dell OpenManage Essentials</li> <li>Lifecycle Controller Remote Services</li> <li>Dell Update Catalogs for Microsoft System Center Configuration Manager</li> <li>Dell Lifecycle Controller Integration (DLCI) for Microsoft System Center Configuration Manager</li> </ul> |



| Operation | One-to-one                                                                                           | One-to-many                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                          |
|-----------|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Monitor   | <ul style="list-style-type: none"> <li>iDRAC7 with LifeCycle Controller GUI</li> <li>OMSA</li> </ul> | <ul style="list-style-type: none"> <li>Dell OpenManage Essentials</li> <li>BMC ProactiveNet Performance Management Integration with Lifecycle Controller</li> <li>Dell OpenManage Power Center</li> </ul> | <ul style="list-style-type: none"> <li>OpenManage Integration for VMware vCenter</li> <li>BMC ProactiveNet Performance Management Integration with Lifecycle Controller</li> <li>Dell Server Management Pack Suite for Microsoft System Center Operations Manager (SCOM)</li> </ul>                                      |
|           | <ul style="list-style-type: none"> <li>iDRAC7 with Lifecycle Controller GUI</li> </ul>               | <ul style="list-style-type: none"> <li>Lifecycle Controller Remote Services</li> </ul>                                                                                                                    | Remediate: <ul style="list-style-type: none"> <li>Dell Server PRO Management Pack for Microsoft System Center Virtual Machine Manager (SCVMM)</li> </ul> Replace parts: <ul style="list-style-type: none"> <li>Dell Lifecycle Controller Integration (DLCI) for Microsoft System Center Configuration Manager</li> </ul> |

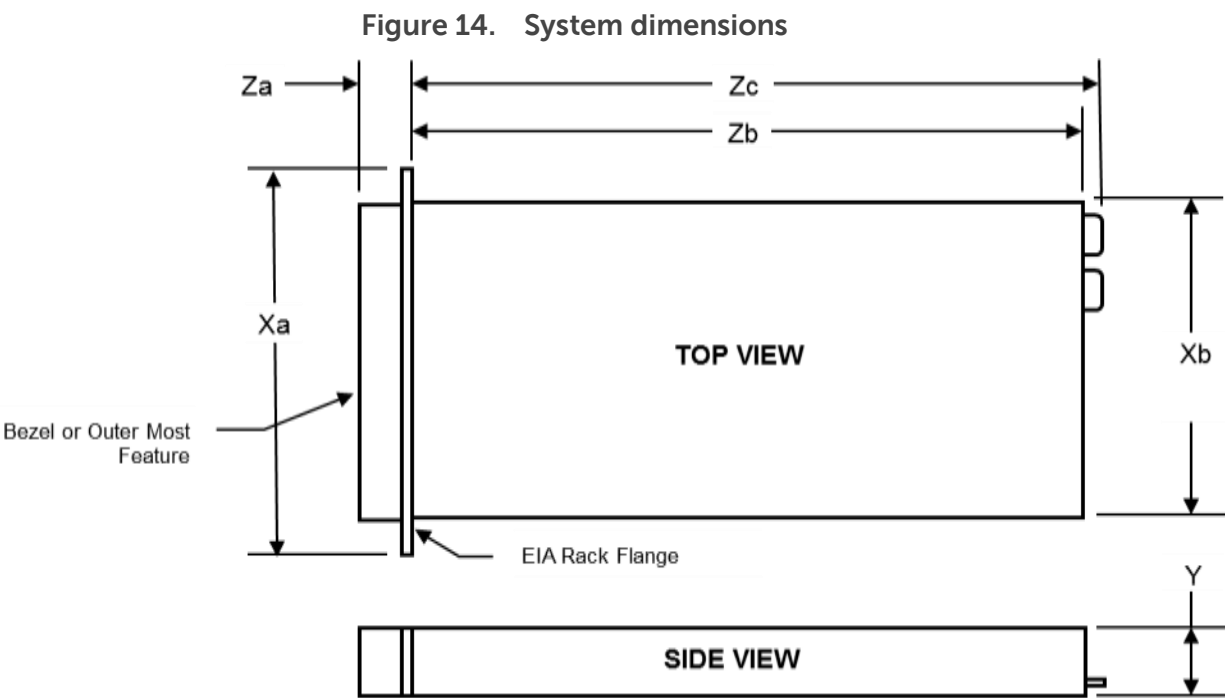
For additional detailed information on Dell's systems management portfolio, see the *Dell OpenManage Systems Management Overview Guide* on [Dell.com/Support/Manuals](http://Dell.com/Support/Manuals).



# Appendix A. Additional specifications

## Chassis dimensions

Figure 14 details the dimensions of the Dell PowerEdge R620 chassis.



| Chassis configuration | Xa      | Xb      | Y      | Za with bezel | Za without bezel | Zb      | Zc      |
|-----------------------|---------|---------|--------|---------------|------------------|---------|---------|
| 8-drive bay chassis   | 482.4mm | 434.0mm | 42.8mm | 35.0mm        | 20.4mm           | 682.7mm | 701.3mm |
| 10-drive bay chassis  | 482.4mm | 434.0mm | 42.8mm | 35.0mm        | 20.4mm           | 731.0mm | 752.1mm |

## Chassis weight

Table 31 lists the weight of the R620 chassis at maximum configuration as well as empty of any hardware.

**Table 31. Chassis weight**

| Configuration | 8-drive bay chassis | 10-drive bay chassis |
|---------------|---------------------|----------------------|
| Maximum       | 18.6Kg (40.96lb)    | 19.8Kg (43.56lb)     |
| Empty chassis | 8.26Kg (18.92lb)    | 9.4Kg (20.66lb)      |



## Power supply specifications

Table 32 lists power supply specifications for the PowerEdge R620.

**Table 32. Power supply specifications**

| Specification                             | 1100W DC        | 1100W AC                | 750W AC Titanium | 750W AC Platinum        | 495W AC                 |
|-------------------------------------------|-----------------|-------------------------|------------------|-------------------------|-------------------------|
| <b>Current consumption</b>                | 32A             | 12A–6.5A                | 10A–5A           | 10A–5A                  | 6.5A–3A                 |
| <b>Supply voltage</b>                     | -48V to -60V DC | 100–240VAC <sup>1</sup> | 200–240VAC       | 100–240VAC <sup>1</sup> | 100–240VAC <sup>1</sup> |
| <b>Frequency</b>                          | N/A             | 50/60Hz                 | 50/60Hz          | 50/60Hz                 | 50/60Hz                 |
| <b>Heat dissipation (BTU/hr max)</b>      | 4416            | 4100                    | 2843             | 2891                    | 1908                    |
| <b>Maximum inrush current<sup>2</sup></b> | 55A             | 55A                     | 55A              | 55A                     | 55A                     |

<sup>1</sup>Auto-ranging

<sup>2</sup>Under typical line conditions and over the entire system ambient operating range, the inrush current may reach 55A per power supply for 10ms or less.

## Environmental specifications

Table 33 details the environmental specifications for the R620. For additional information about environmental measurements for specific system configurations, see

[Dell.com/environmental\\_datasheets](http://Dell.com/environmental_datasheets).

**Table 33. Environmental specifications**

| Fresh Air: temperature, humidity, altitude de-rating |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Continuous operation</b>                          | 10°C to 35°C (50°F to 95°F) at 10% to 80% relative humidity with 26°C (78.8°F) maximum dew point (maximum wet bulb temperature). De-rate maximum allowable dry bulb temperature at 1°C per 300m above 950m (1°F per 547 ft above 3117 ft).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Expanded operation</b>                            | <p>When operating in the expanded temperature range, system performance may be impacted, and ambient temperature warnings may be reported on the LCD and in the System Event Log.</p> <p><b>≤ 10% of annual operating hours:</b> 5°C to 10°C and 35°C to 40°C (with no direct sunlight on the equipment) at 5% to 85% relative humidity with 26°C dew point (maximum wet bulb temperature). Outside the standard operating temperature (10°C to 35°C), the system can operate down to 5°C or up to 40°C for a maximum of 10% of its annual operating hours. For temperatures between 35°C and 40°C (95°F to 104°F), de-rate maximum allowable dry bulb temperature by 1°C per 175m above 950m (1°F per 319 ft above 3117 ft).</p> <p><b>≤ 1% of annual operating hours:</b> -5°C to 5°C and 40°C to 45°C (with no direct sunlight on the equipment) at 5% to 90% relative humidity with 26°C dew point (maximum wet bulb temperature). Outside the standard operating temperature (10°C to 35°C), the system can operate down to -5°C or up to 45°C for a maximum of 1% of its annual operating hours. For temperatures between 40°C and 45°C (104°F to 113°F), de-rate maximum allowable dry bulb temperature by 1°C per 125m above 950m (1°F per 228 ft above 3117 ft).</p> <p><b>Expanded operation restrictions:</b></p> <ul style="list-style-type: none"> <li>• No cold startup below 5°C</li> <li>• Maximum altitude for the operating temperature must be 3050m (10,000ft)</li> <li>• Redundant power supplies required</li> </ul> |



- Not supported:
  - > Express Flash PCIe SSD
  - > GPU
  - > LRDIMM
  - > 130W 4-core and 135W processors
  - > Peripheral cards not qualified by Dell
  - > Peripheral cards greater than 25W

#### Temperature

|                  |                                                                                      |
|------------------|--------------------------------------------------------------------------------------|
| <b>Operating</b> | See Fresh Air for temperature information                                            |
| <b>Storage</b>   | –40°C to 65°C (–40°F to 149°F) with a maximum temperature gradation of 20°C per hour |

#### Relative humidity

|                  |                                                                                                            |
|------------------|------------------------------------------------------------------------------------------------------------|
| <b>Operating</b> | See Fresh Air for relative humidity information                                                            |
| <b>Storage</b>   | 5% to 95% at a maximum wet bulb temperature of 33°C (91°F); atmosphere must be non-condensing at all times |

#### Maximum vibration

|                  |                                                                  |
|------------------|------------------------------------------------------------------|
| <b>Operating</b> | 0.26 Grms at 5Hz to 350Hz in all orientations                    |
| <b>Storage</b>   | 1.87 Grms at 10Hz to 500Hz for 15 minutes (all six sides tested) |

#### Maximum shock

|                  |                                                                                                                                                                              |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Operating</b> | Half sine shock in all operational orientations of 31G +/- 5% with a pulse duration of 2.6ms +/- 10%                                                                         |
| <b>Storage</b>   | Half sine shock on all six sides of 71G +/- 5% with a pulse duration of 2ms +/- 10%; square wave shock on all six sides of 27G with velocity change at 235 in/sec or greater |

#### Altitude

|                  |                                         |
|------------------|-----------------------------------------|
| <b>Operating</b> | –15.2m to 3048m (–50 ft to 10,000 ft)   |
| <b>Storage</b>   | –15.2m to 12,000m (–50 ft to 39,370 ft) |

#### Airborne contaminant level

Class G1 or lower as defined by ISA-S71.04-1985

## Video specifications

The Dell PowerEdge R620 iDRAC incorporates an integrated video subsystem. The graphics controller is the 2D Matrox G200. The video frame buffer (16MB) is contained within the iDRAC RAM (256MB) device. Front access video is not available on the 10-drive bay chassis due to space limitation.

The R620 system supports the 2D graphics video modes listed in Table 34.

**Table 34. Supported video modes**

| Resolution         | Refresh Rate (Hz) | Color Depth (bit) |
|--------------------|-------------------|-------------------|
| <b>640 x 480</b>   | 60, 70            | 8, 16, 32         |
| <b>800 x 600</b>   | 60, 75, 85        | 8, 16, 32         |
| <b>1024 x 768</b>  | 60, 75, 85        | 8, 16, 32         |
| <b>1152 x 864</b>  | 60, 75, 85        | 8, 16, 32         |
| <b>1280 x 1024</b> | 60, 75            | 8, 16, 32         |
| <b>1440 x 900</b>  | 60                | 8, 16, 32         |



## Rack rail specifications

Table 35 lists the spacing dimensions for the R620 sliding and statics rails.

**Table 35. Rail adjustability range**

| Product     | Rail identifier | Rail type | Rail adjustability range (mm) |     |       |     |          |     | Rail depth (mm)                      |                                      |
|-------------|-----------------|-----------|-------------------------------|-----|-------|-----|----------|-----|--------------------------------------|--------------------------------------|
|             |                 |           | Square                        |     | Round |     | Threaded |     | without CMA                          | with CMA                             |
|             |                 |           | Min                           | Max | Min   | Max | Min      | Max |                                      |                                      |
| <b>R620</b> | A7              | Sliding   | 681                           | 868 | 667   | 861 | 681      | 883 | 720 <sup>1</sup><br>770 <sup>2</sup> | 845 <sup>1</sup><br>895 <sup>2</sup> |
|             | A8              | Static    | 608                           | 879 | 594   | 872 | 604      | 890 | 622                                  | —                                    |

<sup>1</sup>For 8-drive bay chassis

<sup>2</sup>For 10-drive bay chassis

The adjustment range of the rails is a function of the type of rack in which they are being mounted. The min-max values listed above represent the allowable distance between the front and rear mounting flanges in the rack. Rail depth without the CMA represents the minimum depth of the rails with the outer CMA brackets removed (if applicable) as measured from the front mounting flanges of the rack.

The rail depth changes based on which version of the R620 is being installed. Although the 10-drive bay system is 50 mm deeper than the 8-drive bay system, both are able to share the same rails through a new self-adjusting feature included on the rails.

## USB peripherals

USB peripherals are supported through the front and back USB ports on the R620. These ports are USB 2.0 compliant.

## PCIe card dimensions

Table 36 provides the dimensions of the PCIe cards supported by the R620.

**Table 36. PCIe card dimensions**

| Type                                 | Height                       | Length                        |
|--------------------------------------|------------------------------|-------------------------------|
| <b>Full-height, half-length card</b> | 111.15 mm (4.376 inches) max | 167.65 mm (6.600 inches) max  |
| <b>Full-height, full-length card</b> | 111.15 mm (4.376 inches) max | 312.00 mm (12.283 inches) max |
| <b>Low-profile, half-height card</b> | 68.90 mm (2.731 inches) max  | 167.65 mm (6.600 inches) max  |

Note: <sup>3</sup>/<sub>4</sub>-length is 234mm (9.213 inches)



## Appendix B. Standards compliance

The Dell PowerEdge R620 conforms to the industry standards listed in Table 37.

**Table 37. Industry standard documents**

| Standard                                                                          | URL for information and specifications                                                                                                                         |
|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>ACPI</b><br>Advance Configuration and Power Interface Specification, v2.0c     | <a href="http://acpi.info">acpi.info</a>                                                                                                                       |
| <b>Ethernet</b><br>IEEE 802.3-2005                                                | <a href="http://standards.ieee.org/getieee802/802.3.html">standards.ieee.org/getieee802/802.3.html</a>                                                         |
| <b>HDG</b><br>Hardware Design Guide Version 3.0 for Microsoft Windows Server      | <a href="http://microsoft.com/whdc/system/platform/pcdesign/designguide/serverdg.msp">microsoft.com/whdc/system/platform/pcdesign/designguide/serverdg.msp</a> |
| <b>IPMI</b><br>Intelligent Platform Management Interface, v2.0                    | <a href="http://intel.com/design/servers/ipmi">intel.com/design/servers/ipmi</a>                                                                               |
| <b>DDR3 Memory</b><br>DDR3 SDRAM Specification, Rev. 3A                           | <a href="http://jedec.org/download/search/JESD79-3C.pdf">jedec.org/download/search/JESD79-3C.pdf</a>                                                           |
| <b>LPC</b><br>Low Pin Count Interface Specification, Rev. 1.1                     | <a href="http://developer.intel.com/design/chipsets/industry/lpc.htm">developer.intel.com/design/chipsets/industry/lpc.htm</a>                                 |
| <b>PCI Express</b><br>PCI Express Base Specification Rev. 2.0 and 3.0             | <a href="http://pcisig.com/specifications/pciexpress">pcisig.com/specifications/pciexpress</a>                                                                 |
| <b>PMBus</b><br>Power System Management Protocol Specification, v1.2              | <a href="http://pmbus.info/specs.html">pmbus.info/specs.html</a>                                                                                               |
| <b>SAS</b><br>Serial Attached SCSI, v1.1                                          | <a href="http://t10.org">t10.org</a>                                                                                                                           |
| <b>SATA</b><br>Serial ATA Rev. 2.6; SATA II, SATA 1.0a Extensions, Rev. 1.2       | <a href="http://sata-io.org">sata-io.org</a>                                                                                                                   |
| <b>SMBIOS</b><br>System Management BIOS Reference Specification, v2.7             | <a href="http://dmtf.org/standards/smbios">dmtf.org/standards/smbios</a>                                                                                       |
| <b>TPM</b><br>Trusted Platform Module Specification, v1.2                         | <a href="http://trustedcomputinggroup.org">trustedcomputinggroup.org</a>                                                                                       |
| <b>UEFI</b><br>Unified Extensible Firmware Interface Specification, v2.1          | <a href="http://uefi.org/specs">uefi.org/specs</a>                                                                                                             |
| <b>USB</b><br>Universal Serial Bus Specification, Rev. 2.0                        | <a href="http://usb.org/developers/docs">usb.org/developers/docs</a>                                                                                           |
| <b>Windows Logo</b><br>Windows Logo Program System and Device Requirements, v3.10 | <a href="http://microsoft.com/whdc/winlogo/hwrequirements.msp">microsoft.com/whdc/winlogo/hwrequirements.msp</a>                                               |



## Appendix C. Additional resources

Table 38 provides a list of documents and websites that provide for more information on the Dell PowerEdge R620.

**Table 38. Additional resources**

| Resource                                              | Description of contents                                                                                                                                                                                                                                                                                                                                                                    | Location                                                               |
|-------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| <b>PowerEdge R620 Owner's Manual</b>                  | This manual, available in PDF format, provides the following information: <ul style="list-style-type: none"><li>• Chassis features</li><li>• System Setup program</li><li>• System messages</li><li>• System codes and indicators</li><li>• System BIOS</li><li>• Remove and replace procedures</li><li>• Troubleshooting</li><li>• Diagnostics</li><li>• Jumpers and connectors</li></ul> | <a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a> |
| <b>PowerEdge R620 Getting Started Guide</b>           | This guide ships with the system, and is also available in PDF format. This guide provides the following information: <ul style="list-style-type: none"><li>• Initial setup steps</li><li>• Key system features</li><li>• Technical specifications</li></ul>                                                                                                                               | <a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a> |
| <b>Rack Installation Instructions</b>                 | This document ships with the rack kits, and provides instructions for installing a server in a rack.                                                                                                                                                                                                                                                                                       | <a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a> |
| <b>Cable Management Arm Installation Instructions</b> | This document ships with the rack kits, and provides instructions for installing a cable management arm on a rack.                                                                                                                                                                                                                                                                         | <a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a> |
| <b>Information Update</b>                             | This document ships with the system, is also available in PDF format online, and provides information on system updates.                                                                                                                                                                                                                                                                   | <a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a> |
| <b>System Information Label</b>                       | The system information label documents the system board layout and system jumper settings. Text is minimized due to space limitations and translation considerations. The label size is standardized across platforms.                                                                                                                                                                     | Inside the system chassis cover                                        |
| <b>Quick Resource Locator (QRL)</b>                   | This code on the chassis can be scanned by a phone application to access additional information and resources for the server, including videos, reference materials, service tag information, and Dell contact information.                                                                                                                                                                | Inside the system chassis cover                                        |



| Resource                                                  | Description of contents                                                                                                                                                                                                                                             | Location                                                                                                                                                                                                               |
|-----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Energy Smart Solution Advisor</b>                      | The Dell online Energy Smart Solution Advisor (ESSA) enables easier and more meaningful estimates to help you determine the most efficient configuration possible. Use ESSA to calculate the power consumption of your hardware, power infrastructure, and storage. | <a href="http://Dell.com/ESSA">Dell.com/ESSA</a>                                                                                                                                                                       |
| <b>Power and cooling technologies</b>                     | Provides details for improving energy efficiency in the data center.                                                                                                                                                                                                | <a href="http://Dell.com/PNC">Dell.com/PNC</a>                                                                                                                                                                         |
| <b>Energy management</b>                                  | Provides information on Dell's Fresh Air cooling solutions.                                                                                                                                                                                                         | <a href="http://Dell.com/FreshAir">Dell.com/FreshAir</a>                                                                                                                                                               |
| <b>Operating system matrix for Dell PowerEdge systems</b> | Provides updated information on which operating systems are available on which PowerEdge systems.                                                                                                                                                                   | <a href="http://Dell.com/OSsupport">Dell.com/OSsupport</a>                                                                                                                                                             |
| <b>Processor and chipset</b>                              | Provides more information about the R620 processors and chipset.                                                                                                                                                                                                    | <a href="http://Intel.com">Intel.com</a>                                                                                                                                                                               |
| <b>Dell PowerEdge RAID controllers</b>                    | Provides more information on Dell PowerEdge RAID controllers (PERC).                                                                                                                                                                                                | <a href="http://Dell.com/PERC">Dell.com/PERC</a>                                                                                                                                                                       |
| <b>Power distribution unit</b>                            | Provides help selecting a rack-based power distribution unit (rPDU).                                                                                                                                                                                                | <a href="http://DellPDU.com">DellPDU.com</a>                                                                                                                                                                           |
| <b>Uninterruptible power supply</b>                       | Provides help selecting a UPS model.                                                                                                                                                                                                                                | <a href="http://DellUPS.com">DellUPS.com</a>                                                                                                                                                                           |
| <b>Volatility information</b>                             | Contact your Dell sales representative.                                                                                                                                                                                                                             | <a href="http://Dell.com">Dell.com</a>                                                                                                                                                                                 |
| <b>Dell Enterprise Acoustics</b>                          | White paper that explores the mechanisms of, people's reaction to, language of, and Dell's work to control noise from Enterprise products.                                                                                                                          | <a href="http://Dell.com/downloads/global/products/pedge/en/acoustical-education-dell-enterprise-white-paper.pdf">Dell.com/downloads/global/products/pedge/en/acoustical-education-dell-enterprise-white-paper.pdf</a> |



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**Figure 15. R620 system board block diagram**

